



# **Port Augusta: Shaping the Future**

## **Volume II**

### **Community Consultation Data**

**Commissioned by the Port Augusta Social Policy Coordination  
Committee and the Port Augusta City Council**



Prepared by Optimum Consulting and Training  
June 2000

# **Port Augusta: Shaping the Future**

## **Summary of The Community Consultation**



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Coordination Committee and the Port Augusta City  
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## **Acknowledgments**

Optimum would like to thank the following for their support during the process of gathering data:

The Port Augusta City Council

The Port Augusta Social Policy Coordination Committee

The many residents of Port Augusta who participated in the consultation, and the organisations which sent representatives or made submissions and those that made their facilities available for consultations.

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**June 2000**

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## 1.0 Introduction to Volume II

Volume II presents the data collected from residents of Port Augusta through the various consultative processes described in the methodology in Chapter 2 of this document.

### 1.1 The data

The community consultation process was undertaken from February to May 2000. The data are a verbatim record of comments made during consultations, items people placed on butcher's paper when working in groups, and written and oral submissions. The data have been organised around a number of themes & sub-themes. Many items encompass several themes; the major idea of the item determines where it was allocated.

The reader will find that some of the comments are cryptic as they were written in the context of a group discussion so the authors did not provide detail and full sentences; nevertheless the *intention* of the statement is usually very clear. Words have been enclosed in square brackets [...] when it was decided the meaning of a statement would not be clear to someone who was not part of that particular conversation. The reader will also note that some of the statements look to the future as they were responses to questions like: *What would you like to see happen about...?* Whereas some statements are written in the present, but also provide a vision of the future, as they were responses to questions such as: *Imagine that it is five years hence and everything in Port Augusta suits you—what is happening now re...?*

Items from this data-base appear as direct quotations in Volume I.

*Optimum Consulting and Training*  
June 2000

## 2.0 The Consultation: Background and Context

The Port Augusta Social Policy Coordinating Committee, together with the Port Augusta City Council, commissioned this consultancy.

When considering the findings of the Provincial Cities Report<sup>1</sup> they decided that the picture would be incomplete without the addition of a Social Development Plan for the City, based on the broad community vision of what life should be like in future years.

The tasks of the consultancy were to:

- undertake an inclusive consultation process with the full spectrum of the Port Augusta community
- derive from this a Vision for the social well-being of Port Augusta
- produce an Action Plan to achieve the Vision<sup>2</sup>.

The consultancy had seven (7) major components

- a comprehensive Community Consultation, from February 23, 2000 with most data received by April 15, 2000
- the analysis of the data by the team, to identify major trends, patterns and issues, in March & April 2000
- discussion of the data received to date (Draft I of Volume II), with the Port Augusta Social Policy Coordination Committee on April 4, 2000
- articulation a framework for analysing the identified patterns in the data, and the identification of relevant examples of social renewal, by the consultants, during April 2000
- negotiations with reference groups derived from participants in the consultation, and with service providers and agencies, regarding the feasibility of possible strategies for developing social well-being in April and May 2000

The community consultation was launched by the Mayor of Port Augusta, Mrs Joy Baluch on Monday 23 February 2000.

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<sup>1</sup> *Economic Development from the Regional Perspective: A Study of Six Major Provincial Cities* Prepared by the SA Centre for Economic Studies 1998

<sup>2</sup> from the original brief to which the consultants responded with a proposal

## The methodology for the community consultation

An extensive consultation process was undertaken to gain maximum input from individuals and groups within the community.

The design of the consultation methodology addressed:

- the expectation that the consultation would have the broadest possible participation and be inclusive of all major groups within the Port Augusta community
- ways which enabled the most productive discussion at a consultation workshop
- factors such as age, location, class, gender, cultural and ethnic affiliations, disability, social affiliations in how:
  - people were informed about the consultation
  - selections of a venues for the various consultation meetings
  - selection of timing for the various consultations meetings

The consultation process involved:

- extensive publicity and information provision prior to the consultation workshops
- community consultation workshops
- discussions with individuals and groups within the community
- opportunities for written submissions [fax, e-mail and postal]
- website publicity including opportunity for email comments
- access to Radio 5AU to record telephone comments.

## Publicity and Information Provision

The Port Augusta City Council undertook a comprehensive publicity and information program prior to the commencement of the consultations. This included:

- distribution of a pamphlet to all households in Port Augusta and a letter to all community organisations. The pamphlet and letter contained:
  - an invitation to participate in the consultation process
  - information on the consultations, the date and venues, and
  - an invitation to submit written comments
- advertisements in the 'Transcontinental' newspaper, and on GTS Channel 4 for two weeks prior to the consultation workshops
- media interviews were undertaken with ABC Regional Radio, Umeewarra Aboriginal Media and Radio 5 AU
- information on the consultations was included on the City of Port Augusta and the 'Centralonline' websites
- fliers advertising the consultations were distributed through the mail, service providers, businesses, schools and community organisations.

## The focus of the consultation

The intent of the consultation was to hear from as many members of the Port Augusta community as possible their ideas about a social vision for the future for Port Augusta.

The community was asked:

- what makes Port Augusta a good place to live, a place that really works for them as individuals and their families?
- what are the social issues in Port Augusta?
- what needs to be changed to make it better?, and
- how they thought these changes could happen.

and to think about these questions in relation to:

- their involvement in the community
- their feelings about the community
- the services individuals and families need
- their recreation and leisure interests
- their work and business opportunities
- their learning and training needs
- their cultural activities and priorities
- their living environment.

## The Community Consultation workshops

Structured consultation workshops were held in different locations at different times to capture as many, and as varied a range of participants as possible.

- six general community consultation workshops were held:

Four evening consultations using, as venues, Willsden Primary School, Stirling North Primary, Flinders View Primary School, Augusta Park Primary School  
Two daytime consultations, one in the City Centre and one at Flinders View Primary School

- specific interest consultation workshops were held with:
  - Older persons in the community
  - Young people in the community
  - Young parents in the community
  - Aboriginal people in the community
  - Aboriginal service providers
  - Service providers
  - Business people

Young people at school contributed their ideas and concerns through a representative student forum, and through processes managed by some teachers in classrooms. The data from their consultations was kept together, and not included in the adult and youth consultations so that their voice was not diluted.

Staff of the Port Augusta Secondary School, Stirling Campus addressed the issues in-house examining the questions:

- How can your school contribute to the social well being of Port Augusta?
- The strategies to achieve those outcomes
- How would you measure your progress?

### **Discussions with individuals and groups within the community**

In addition to the structured consultation workshops, discussions were held with:

Elected members and staff of the Port Augusta City Council and The Social Policy Coordination Committee which includes senior representatives of:

*Aboriginal Health Unit, Port Augusta Hospital*

*Aboriginal Prisoners and Offenders Support Services*

*Aboriginal and Torres Strait Islander Commission*

*Centrelink*

*Crime Prevention Committee*

*Davenport Community Inc*

*Dept for Correctional Services*

*Dept of SA Aboriginal Affairs,*

*Dept Veterans Affairs*

*Dept. Education Training & Employment*

*Family and Youth Services*

*Pika Wiya Health Services*

*Port Augusta City Council*

*Port Augusta City Council Youth Activities Program*

*Pt Augusta Hospital & Regional Health Service*

*Ranges Youth Club*

*SA Housing Trust*

*SA Police Department*

*State Schools Principals*

*Substances Misuse Services*

Consultations were also undertaken with:

*The staff of the Pika Wiya Health Centre*

*Parents and staff of the Miriam High Special Needs Centre*

*The Chairman, Council Members and staff of the Davenport Community*

*The young people from Ranges Youth Centre*

*The young people from the Brothers Club*

*The young people at 'The Cave' youth drop-in centre*

*The Aboriginal Women's Centre*

*The members of the Apex Club of Port Augusta*

*The General Manager and staff representatives — Port Augusta Prison*

*The Manager, Northern Region Training Inc*

*The Chairperson, Manager and staff, Bungala Corporation, CDEP*

*Individual staff members of the Spencer Institute of TAFE*

*Students of the School of Aboriginal Studies, Spencer Institute of TAFE*

*The Regional Manager, Department of Correctional Services*

*Northern Region Division of State Aboriginal Affairs*

*The Regional Planner, Northern and Far Western Health Service*

*The Schools Speak out Forum***Written submissions**

The community was invited to contribute to the consultation by way of written submission. Provision was made for written submissions to be received by post, facsimile or email.

Emailed, posted and written submissions were received from groups and individuals including:

- Students of the Certificate III in Aboriginal Primary Health Care, Spencer Institute of TAFE
- The Department of Veteran's Affairs
- Northern Region Training Inc
- Port Augusta Carers Support Group
- Port Augusta Hospital Women's Auxiliary
- The Safety House Association of South Australia
- The staff of the Stirling Campus of the Port Augusta Secondary School
- The Friends of the Arid Lands Botanic Gardens Port Augusta Inc

**The development of the Social Vision and Action Plan**

The Social Vision and Action Plan was developed through a cyclic process in which ideas generated by the consultants were discussed with representatives of agencies and service providers, and with reference groups drawn from participants in the consultation. Possible strategies to bring about desired changes were discussed, and their feasibility examined before being placed in this report.

## 3.0 Perceptions of Port Augusta

On the whole, participants in the consultations recorded a very positive rating for 'living in Port Augusta'. The general community consultations involved a process of people rating the broad experience of living in Port Augusta on a scale of 0–10, with the majority of the participants rating it at 7 or above with many rating it at 8 or above.

There are reservations and concerns and ideas about areas for improvement and these are listed in the following pages. However, as the comments below suggest, Port Augusta provides a general lifestyle which many residents value enormously.

There were concerns expressed about the negative perceptions of Port Augusta in the broader Australian community, and the effects this has on attracting people to the city as a place to live, work and set up business, as well as positioning Port Augusta as a tourist destination.

There are also numerous comments about the visual image which Port Augusta presents to people as they come into the city. These comments are in the section "Living Environment".

### 3.1 How residents feel about living in Port Augusta

#### **On the whole it's great**

The town has a tremendous amount of facilities — plenty to do — problems not only local-economy related — all sports — great sporting town.

I like the people and the close contact I have with the gulf and the vast number of choices I have in improving my well being.

We love Port Augusta — it's been good to us — weather — lovely people.

The ease that you can do things — let the dog run free — beach close, Flinders close.

The main street is wonderful [the design/shade etc] — central shopping area — it's a community — it's well maintained.

Plenty of opportunity for me — good facilities — hospital — people - beautiful City Square is beautiful.

Plenty of leisure — golf, Flinders, fishing — all within 20 mins.

I'd rather live here than Port Lincoln.

Very good education — hospitals very good.

Sporting facilities.

Town size — transport and access — our problems are no worse than anywhere else.

Caravanners love the environment — only negatives broadcast.

Location is good — family relationships - can go to pastoral properties to get tucker — reasonable relationship — people understand their rights.

Good place to be with young children — kindergym — child care, play group — nursing mothers, etc.

Right place to be with a family

I love Port Augusta — the ranges nearby, good sized town, everything close, cost of living good [with family].

We like living in Port Augusta because the pace of life is slow, it's easy to get from A to B without traffic and other problems, the spring/autumn/winter seasons are mild

and sunny, and people are generally friendly. Housing is cheap, but food isn't. Retail shopping is very limited but that stops indulgent shopping. There are plenty of activities for children and lots of sport and hobby activities.

I was born here and all my family's here—it's home.

Good sense of community and less isolated than in Adelaide.

Laid back town, great community.

Small distances — shopping — work near children.

Good facilities = good economic drawcard — locals/hinterland/travellers.

Port Augusta is not alone with unemployment issues.

Very lucky to have a Mayor who will fight and speak up for people — great Mayor.

Beautiful climate.

House values seem to be rising at least (mine did).

Shacks nearby.

Compares very favourably with any other placed I've lived, opportunity; good services

Sporting facilities

Good shops in town — Gladstone Square/Commercial Road

Weather is a plus

You get used to the area — it's my home, you don't really think about it.

Then: reserve days were better — happy atmosphere — young kids used to go out camping, rabbiting etc — family stayed together as one, now they head to town (there are other things there). Now: no respect - family splitting up — drugs and alcohol — violence more serious — lot of people (city) rubbish Port Augusta (Porta Gutter) — racism — no interaction — very little community events — think we are all the same (beach west-side and east-side)

There are a lot of good people in PA who want to help each other.

All is a positive and negative —cost of living, weather, accessibility, lack of availability of museums, theatres, cultural/social activities.

Country lifestyle — centre of everything. Pool is everyone's.

Good services — CEDEP, Pika Wiya, Davenport.

A plus is our domiciliary care, with aids etc available readily, in contrast to city area (no aids and a waiting list for any help)

Childcare Centre is good — nurturing — workers/parents/children known to you.

Child health — access to allied health services is good — specialists visit regularly.

Good smattering of sport interaction in some areas.

Good health system.

Good education, but where are the children going to find work?

Tons of potential — fishing, camping, 4WD.

Excellent golf course.

High quality food.

Wadlata — Arid Lands — parks and gardens upgrade.

Stirling North is safer.

It's a great place to retire.

I can go from A to B in 10 minutes.

Prefer education/health to Port Augusta

Small country feel.

But we create some of our own problems

We need to admit past mistakes and learn from them before taking first steps towards tomorrow.

There is a tendency by many Port Augusta people to want someone from outside to fix the problem...this is a classic case of that.

Need to stop blaming others for our lot in life.

Need to work towards getting rid of the defamatory concept of Port-a -gutter that people from other parts of South Australia call our home town.

Need to identify, address and combat overt and covert institutional and individual racism/discrimination in our community

Needs the whole of Port Augusta working towards the common good.

This city will continue to deteriorate unless prepared to change traditional attitudes, start thinking laterally how the problems that exist and are escalating can be solved, and be prepared to work together towards solving the problems.

### **However some residents are much less positive**

It's bearable

Alright-could be better

Been here all my life—some alright some shit

Don't care

Sux

Like it—not enough though

Boring—this town is shit

Not a country town—no cows so don't think of it as a one

Not a bad town

No-one wants to come here.

No family tourist attractions.

Not utilising geographic position.

Business people not encouraging buy local.

Roads are too good — spend too much.

Have to make your own entertainment — hobby, etc.

Barriers to starting up entertainment for youth.

Non-youth friendly.

Lack of support for social/cultural activities.

Too much emphasis on rights and not enough on responsibility.

On the down side, there's not much cinema and no performing arts except the occasional intrepid touring show. There's very poor academic facilities, although the TAFE staff do their best.

## **3.2 The Public Image of Port Augusta**

We need a positive ongoing progressive committee who are prepared to give time and effort to erase the stigma.

Huge human resource to be utilised in upgrading and improving image of PA

Social problems — reputation of Port Augusta ['Porta Gutter'] [60% deserved?]

I'm glad the Mayor is not projecting such a negative image about 'great crime waves' in the community — it gives PA a very negative image, does not reflect the true situation and makes people reluctant to come here.

Need to attract people to stay.

Media image of Port Augusta

Media image of rural areas in general

Untidy town — 'Porta Gutter' image.

Promoting the image (re-naming the place to counter 'Port Agutter') eg Cooinda or Umeewarra

More positive reports and attitudes for PA instead of emphasising the negative aspects.

More positive reflection of Aboriginal people

Press and radio and TV concentrate on positives not negatives of Port Augusta

Better/more advertising of strengths of area to improve its image around the State.

Many people won't come because of their assumptions and perceptions often based on 10-40 year old info.

Bad name with tourists — 'don't stay'.

Promote local district — stop tourists driving through - +ve media; +ve signing - activities; promotion of beach (needs shade)/railway, power history/picnic spots/eating areas — clean up entrances to town

Tourists are told not to stay in Port Augusta — that's a fact.

'Image shift' is needed to promote Port Augusta as the worthwhile place it is.

Aboriginal people on adverts for Port Augusta

'Sell' Port Augusta as great place for pre-school kids/families. Facilities/nice spots in surrounding areas and word of mouth — publicise bush picnic areas — give information.

Promote Port Augusta as a destination.

Positive tourism stories.

Promote the town, encourage pride in the place. Change the image

Take Police news out of *Trans* [newspaper]

Positive media about Aboriginal people [non-discriminatory]

'Transcontinental' to give positive representation

Have to sell positive results of problem solving, rather than identifying with other problems publicly.

## 4.0 Community Governance and Leadership

A number of concerns about the quality of community leadership and governance were raised. Some of the comments were directed at the council *per se* and some at the broader issue of leadership within the community and partnerships with other levels of government.

### 4.1 Council

Leadership and direction is badly needed if any inroads to the social problems caused by this division are to be achieved.

Lack of civic leadership.

Civic leaders need to spend money to encourage people to stay.

The administration aren't looking after the town

Quality leadership from Local Council (Staff and Councillors) coupled with open debate without personality politics entering the scene and with input and support from residents encouraged.

Council is run by business people.

Until the town stops shrinking, Councils with smaller budgets keep cutting even the water for parts. Industry is essential to turn this around.

Authorities responding to community — determined priorities.

Make the Council more accountable and to stop wasting the revenue that comes in through rates.

The Council has to start listening to Aboriginal people.

Council consults but doesn't take notice — but not appropriately with Aboriginal people.

Council should view Aboriginal people as their own people — if they can't get the money from ATSIC or other source they won't try other sources — need to try mainstream sources.

I would like to hear "we can help you achieve that" more often instead of the usual "you can't do that" response.

Council has become the enemy — Aboriginal people have not been considered part of the local government community.

Lack of long term planning and vision on the part of our local government or if they have these qualities, their inability to display them or communicate them to the general community. This is evident as a lack of long term planning within Port Augusta both for structural things (zoning etc.) and social policies.

Council to adopt a 'can do' approach as opposed to 'can't be done'

#### Community Involvement

Council more involved in the community

Involve people in Council decision making

Council and the people in power need to include the disadvantaged in consultations and discussions.

Need total community participation and ownership of the strategies that come out of this consultation

Council needs to consult with community more, establish avenues to get information. Council is not telling the community how they can have input into the Council.

Open community meetings to keep up to date with issues

Council/Aboriginal elders work together towards future

Council develops a 'can do' approach to ideas.

Too much talk and not enough action — just look at the PA Wharf foreshore — how many years has that been talked about? It looks absolutely dreadful.

A public report by local Council should be given regarding this series of seminars in due course — the findings are important to the people who attended.

Who's the 'Social Policy Coordinator'? We've not heard of such a position.

Address racism—make it compulsory Council and Chamber of Commerce are part of cultural awareness

Someone to give Aboriginal people information about the Council/by laws etc.

Council to promote and value the contribution of Aboriginal people

Council relationships — local government should be providing more services for Aboriginal people.

Council more support to Aboriginal people to do their things/projects.

### **Youth**

Student voice from schools reporting to Council — way of knowing what kids want in an on-going way.

Youth to attend council meeting

A committee that kids take rein of

### **Funding**

Need to see how Grants Commission funds are spent.

Need to be involved in budget process.

What does the Council do with the money it gets from ATSIC?

If there are any cuts to funding to Aboriginal groups, Council doesn't support them.

Plenty of groups — good thing.

Consistency in Council funding arrangements.

Port Augusta City Council missing out on \$ and on number of grants.

### **Council's Organisational arrangements**

Council structure need changing — no wards. Not flexible, not prepared to change — not prepared to have a partnership.

Council operations subjected to a critical examination to ensure that the current arrangement is the most efficient and cost effective.

Need radical changes to local government

Aboriginal people on the Council, no wards to give the whole of the Aboriginal population a chance to vote for all candidates

CEO performance-based and contracted tenure (3 or 5 or 7 years)

Council to facilitate that there are Aboriginal reps on Council — at least 3. Aboriginal people recognise what is happening and Council needs to work with them.

Operations reviewed regularly — must be kept dynamic

Rate reductions as incentive for people to have tanks and solar power.

### **Recreation**

Lack of Council support for leisure activities - no Council support for annual events.

Council support for advertising major events.

Financial backing from Council for all major annual events.

No acknowledgment/support for NAIDOC — banner/flag, etc.

No [Council] recognition of effort for gymkhana — business support is good.

Council does not do enough to get events/entertainment.

More support for people/groups wanting to start above activities/venues.

### **Planning & Development**

One of the problems is that the City does not have a long-term plan. What do our civic leaders want the city to be like in 10-15 years?

The implementation of the plan requires as much if not more work than the plan itself.

Don't currently have a town planner—all they are doing now is reacting.

Council has to release the ANR land for development.

Don't just plant parks and gardens and forget to take care afterwards.

Planning and development issues.

Plan the future — a preferred future — community service development officer.

### **Support Local Business**

Council staff should be made more aware of what businesses can offer in their own town. Too many times public money is spent out of town where there are local businesses who can do the same. Hear of Council management looking after their mates in Adelaide. Management needs to visit say top 100 businesses in town and find out what they do — we are paying their wage to do that.

Give industrial incentives.

### **Employment**

Many people including civic leaders spend most of their time chasing some large new industry for a magical cure. If Port Augusta is the right place for a large new industry they will come to us. The time and the money would be far more effectively spent in doing something that is well within our power to do; that is make the city an attractive and inviting place to stay and live. This is something we can do and when it is achieved the rest will follow.

Council should create more Work for the Dole schemes — tidying up the town

Council should employ an Aboriginal person as a community development/liaison officer [not just a token position]

Promote employment of Aboriginal people in the Council.

## **4.2 Partnerships across levels of government**

Need more support from Government – two votes for regional/country citizens – local members need to work for us and not the Party.

More communication between all levels of Government.

Genuine opportunities to participate in decision-making.

Special Project Working Committees – working partnership from community overseen by Council, with time frames and accountability.

Council and community need to be more supportive.

More pressure to be placed on local MP on improving their regions [they can do more!].

Need State and Federal Governments financial support to ensure that strategies developed from this consultation happen.

Need State and Federal Governments to stop and think about their actions on regional Australia before they make changes to policy and legislation

Need genuine loyalty, commitment and advocacy for our regional plight from our elected members of Parliament, forget party politics.

Lobby Government to spend time and resources on local and regional issues facing us as country people, rather than supporting immigrants. [clean up our regional issues first]

## 5.0 Economic Development

Employment is seen by all groups as a key issue in improving the social fabric of Port Augusta, with some seeing work opportunities arising from big industry and others looking to the small business sector. There are many concerns about the lack of employment opportunities for Aboriginal people, and with the absence of Aboriginal staff in private sector businesses, Council, and in Government agencies in 'generalist' positions. Much concern is also expressed about the difficulties young people face in gaining work experience, and the lack of training, apprenticeships and employment prospects. The need to support youth in the transition to employment is reflected in suggestions of a mentoring program(s) tailored for young people gaining work experience and for apprentices.

All groups contributed thoughts on attracting and creating new business, with some seeing the location of the city as ideal for Port Augusta to become a regional centre for Aboriginal culture, for education, for retirement, and others looking to the opportunities from the Darwin-Alice Springs railway, mining and other industry. Tourism is the most-often mentioned industry and there are a number of suggestions for creating tourist attractions and improving tourist facilities, and for the promotion and marketing of Port Augusta as a tourist destination.

There is seen to be a need for vision and leadership, with better coordination and cooperation required from Development Boards, local business groups, the Council and Governments to remove obstacles to new business, to support Aboriginal business, and to provide incentives and encourage investment in Port Augusta.

Some gaps in the services provided by local business are identified.

### 5.1 Employment opportunity is a major issue in Port Augusta

The significant factors in improving the social environment of Port Augusta relate to employment.

All government departments are cutting back on staff.

Work projects with constructive outcomes and recognition.

More jobs/employment opportunities — crime rate and alcoholism would go down.

Too much focus on creating jobs in the city — what about the country?

Would like to see Port Augusta go ahead with work for the young and encouraging industry.

Unemployment since the railways left.

No history of go getters in Port Augusta because of the history of government employees.

Changes in the town together with market manipulation of property changes the profile of those staying.

Job losses due to the closure and decentralisation of the once major employers in Port Augusta, ANR workshops and ETSA and other government departments.

Lack of commitment by State and Federal governments to replace the job losses caused by decentralisation.

Lack of employment opportunities for young people, Aboriginal and the general public.

Lack of support by State and Federal Governments for new employment projects for Port Augusta eg Teletrak, Zinc smelter etc.

High unemployment and lack of jobs in our community.

Need State and Federal Governments support for new projects that offer local employment.

We are now seeing two generations or more that have never had a job. Whilst tourism is attractive to politicians it is hard to organise.

Cradle-to-grave mentality needs to be changed.

Numerous consultancies over the last 10 years have identified the “service culture” or lack of it as a problem for Port Augusta’s economic development.

Full employment is the answer — Teletrak, magnesium plant, ship-breaking plant.

Stop looking for mainline Big companies to fix up employment — use/go for smaller, interesting options.

Work for unemployment benefits.

ATSIC should put in some money for employment.

More employment in Port Augusta.

Permanent employment for all.

Employment — Hungry Jacks, McDonalds, Woolworths.

Declining population — need more jobs — need more diversity.

Traineeships — wage to be increased [older trainees], Government subsidy to employer increased.

The cargo cult mentality. There is underlying belief that employment hole left by restructuring of railways and power generation systems will be filled by the advent of major industries. Chances of major business establishing in this city is minimal and even then the employment levels will be much lower and the hole will not be filled. The sooner the city realises it is on its own and must originate new ideas and take new and unheard of actions for survival the better.

Redundancy packages have eased the effect of reduction of income to the community. This source is reducing. New initiatives are needed to generate more income.

Self employment initiatives generate income. Need top help and encouragement to anyone prepared to try self-employment initiatives.

## 5.2 Aboriginal employment issues

My vision is to see some Aboriginal people employed in Commercial Road and Woolies.

Jobs for all residents including Aboriginal people.

High unemployment — no opportunities for Aboriginal people — very little in the private sector — McDonalds is only one.

Governments are employing Aboriginal people in designated positions, not generalist.

There used to be more Aboriginal people employed — especially in their own country.

Recognise language and cultural skills and use them as a positive in business.

No apprenticeships — scaled down major industries doesn’t give a young Aboriginal a change to learn skills.

Need to work with Council and business to get more Aboriginal people employed in shops & Council. There are Commonwealth incentives but not being used — McDonalds only place.

Aboriginal employment [not in the mainstream of activity]; lack of role models.

More employment opportunities for Aboriginal people in the private sector [Woolies and Coles].

We need to be able to develop the untapped potential for Aboriginal people to contribute to our community and economy.

No employment for Aboriginal people young and old.

Lack of opportunities for young Aboriginal women.

### 5.3 Youth employment issues

Young people need more skills to make them more employable.

Youth employment — continuing career path.

Work and learning opportunities for young people — image is that my children will leave Port Augusta to work — few apprenticeships — little to come back for from further training.

No job opportunities for young ones. Not much for kids to do here.

We need more job opportunities — more jobs for teenagers. Can job opportunities be created? Are there too many elderly people in the work force?

Apprenticeships and raising the opportunities for young people — MENTORS.

Maybe we should have a Youth Corp.

No job opportunities for family — no apprenticeships — TAFE not fulfilling that role adequately.

Lack of apprenticeship opportunities — question quality of training at TAFE. No good local tradespeople coming through. Majority of those trained here leave the town — lose leadership.

Encourage more apprenticeships. More industries required — many promises but nothing eventuates — then perhaps more apprenticeships will come.

Tradesmen-apprentices ratio should be 3 trades-persons to 1 apprentice.

Apprenticeships — ongoing to full trade.

Apprenticeships — jobs for school leavers — more full-time jobs. More support for small business.

Apprenticeships—not enough contact between NAC [brokers] TAFE and the employer.

Employers and apprentice can choose some contact. Lack of consultation around options.

Schools — resource for work — -ve reporting

Refocus of resources [financial], flexibility — revised criteria — work ethic — motivation — education to hold youth here.

Real Projects — youth community service activities working on a reward system to encourage youth to participate (recognition of job well done).

Not enough opportunities for young people — you have to know someone.

Thinking about army.

Work back at station.

No jobs for youth.

Jobs— not just for juniors, want experience or year 11, done traineeship can't do another, can't get a job.

Have to get early for CDEP.

More jobs of any sort.

Jobs for young people in touristy places.

Jobs-enough for people who want to work—better than Hungry's and KFC.

Lack of career opportunities for young people.

## 5.4 Business development issues

Main street not the only business area — if you are not in the Main Street they don't care.

Main Street is not the only business district in the town — support the other businesses.

Seasonal nature of businesses and employment [so that's all I can offer]

Mostly service providers.

Another area to create employment in the short term is to force the major employers that are evacuating and abandoning us to clean up the mess they have had left of our environment. For example, force ETSA to demolish A station and beautify its surrounds. Force Australian National or whoever it is to demolish and beautify the wharf area and round house and shunting yards and leave us with something workable for tourism.

Employment opportunities to work in conjunction with ETSA pool, yacht club and proposed lifesaving groups.

## 5.5 Creating new business and employment opportunities

### Supporting new Business

How? Development Board/Council/business community cooperative working/regional shopping and service centre [Roxby Downs/Woomera].

Need to encourage new business opportunities in the town.

Give some thought into new businesses and not just look at your own personal interests.

Attract business into area.

Location very +ve force.

The only way out of the dilemma is to have an Aboriginal led recovery in areas they have skills at. We have to find ways to turn their special talents in observation, history, storytelling, animal management and community interaction into paying jobs.

Get over ETSA/Railways/Union — private enterprise — creating Port Augusta as enterprising — small to large businesses.

To encourage a variety of business into the area.

Start of some growth.

Plenty of opportunities to be capitalised on.

Create 'centre(s) of excellence'

Learn/capitalise on location of Alice Springs

Aboriginal culture — centre of excellence

More solid foundation as a regional centre needed.

Assist in development of art and antique shops.

Better incentives for major business and companies to set up business in our community.

See what new businesses can be created. Make the process easier — have one person (group) to see about it.

Make use of our Gulf- water-sports for public — hire equipment?

Remake Port Augusta as a central freight hub.

Pt Augusta businesses don't know what the opportunities are with Darwin to Alice Springs railway.

There is a need for a group of business people who would act as mentors or 'advisors' to people interested in starting new business in the town.

Port Augusta electronic trading venue, encouraging local business to get into e-commerce.

Larger shopping complex/s to attract out of town shoppers and deter locals from shopping elsewhere.

### **New Industry**

Seek labour intensive industries [yellowtail].

Promote petrol base west-side — we need work.

Push more for magnesium plant.

Promote more agriculture.

Create local industry.

Create industry in large blocks.

Make it easy for business to come here, simple planning procedures, develop a checklist for business development.

Proposal for an industrial zone and then form a target team to attract development.

Bigger industries.

Industries Port Augusta should look at to serve the hinterland: Retirement; Education (elite?). Advantages: sustainable; non-damaging; create opportunities for existing service industries; keep young & old in the area with good quality of life. Could be funded easily by private investments from within the town — does not require vast public sums.

Expand on mining industry requirements

New industry.

Much talk of new industry — little action.

Entice more business and industry to come to PA, eg magnesium plant — power cost!

If we do not get industry the rest amounts to nil!

Teletrak a must — so too magnesium plant.

Consolidate existing industries [retail and tourism businesses].

Developing new industries

Port Augusta could promote itself on a number of platforms. These include, for example:

a. its gulf location and associated seaside recreation. Much more could be made of the harbour-side as a walking and recreation area. Woolworths is a terrible eyesore on the shoreline, and a constant reminder of poor decision-making in the past by Council. A friend of mine who used to live here as child, visited me and was appalled at the ruination of the township beach (near the bridge) which she remembers as a particularly beautiful spot. ...

b. an arid land town - using perhaps the Eremophila species as a focus for beautification of the town and a lure for tourists. The Arid Lands Botanical Garden has shown the potential of these plants and a Stirling North woman, ..., is developing her own Eremophila collection as a reservoir of threatened types, and a commercial nursery for these fantastic plants. They grow readily in sandy or clay soils, have low water requirements, require little maintenance, and produce spectacular displays of flowers in a huge variety of colours. The local environment could be transformed by planned planting, and the display would attract plant lovers from all over Australia and beyond. Local people would benefit through greater pride in their environment and employment opportunities that might be generated through such a venture. The expertise is already here to make such a project a reality.

**Council's Role in creating employment opportunities**

Council needs to get behind businesses trying to come to Port Augusta instead of putting up blocks against them, as past history on this subject will show. If there was high employment in PA it would immediately solve a lot of the problems eg things to do, crime, etc.

Council should have a policy to shop locally under all circumstances except when the product is not available locally.

Lack of rapport between Council and community groups such as tourism.

The Council's reactive approach to development does not encourage business development or expansion.

City Council senior management needs to become more aware of businesses in the town. Those businesses that produce/manufacture should be encouraged and developed.

Council staff to be made more aware of what is available in the town and how to point potential developers in the right direction.

Council needs to look at helping people get started and lower rates so you can get started and not put obstacles in the way.

Council needs to make it easier for small business (not harder). (More state government responsibility.)

Keep Port Augusta as the focus for the North and West. Council doing good job at the moment.

Need more people employed in Council, but 'right' people to help people relocate.

Council says they are pro-development but they are not. There are many issues around development proposals, not proactive and welcoming to local business

**Planning & Development**

Port Augusta needs a marketing plan put together by experts with fresh eyes.

Developers need opportunities. There need to be a can do attitude, co-operation between the Council and Development Board.

Total review of city business eg shopping centre — food outlets, then nothing else, eg delis and such.

Investigate other non-traditional regional employment opportunities that could be developed in Port Augusta eg tourism, industry diversity etc.

Plan to change the image from within and without.

Lack of long term planning has hampered efforts to seek funding and bringing programs to this town as most funding bodies want some assurance that what you plan to do is part of a bigger plan and will have broad community support. This has added to the lack of development of the region's infrastructure as we have missed many opportunities to tackle major areas such as our foreshore by not getting these programs into Port Augusta or the money has been used on other projects instead of the most pressing needs. Funding bodies often require input or planning from Councils to approve major community based programs and many of the things that need doing around Port Augusta are within Council's jurisdiction.

Carefully site new businesses/industries so as not to detract from living standards and wellbeing of community/image for tourists eg Parnell's not going ahead on the main highway.

Lack of cohesion re Development Boards, Focus, PAC, etc — coordination needed.

Need (business) vision and leadership.

### **Education to support employment**

Training issues: opportunities exist for managers but not so relevant to PA situation; coordination; understanding of what is needed

Workplace training skills being developed.

Work experience placements to realistically reflect the students job interests and ability. Why place students in retail or service placements who realistically will go on to further study] ie give students placements that reflect their realistic employment interests /opportunities.

Quiet cycles provide opportunities for owners/managers to train, etc.

Kids' attitudes to business people — mentoring.

Closer relationship with schools — embrace work experience program; younger — more time, more variety.

### **Government Role**

Government assistance to small business.

Government incentives to workers to come to/remain in Pt A eg TAFE lectures/teachers/police.

State government to be more concerned and involved in rural areas eg Port Augusta.

Government assistance to start cottage industries etc.

### **Investment**

Entrepreneurial money is the missing link in PA — we have to find a substitute. I measure this by the yachts in the harbour — look at Geelong/Sydney/Darwin/Fremantle. We do not have that sort of money lying around — we have to tap into it to try new ideas.

Lack of economic growth, reluctance to invest in the town with an unknown future.

Investment climate in PA is non-existent.

Reduce the cost of business rental to encourage new business.

Encourage investment of major employers mining companies etc, reasonable priced electricity for these purposes.

Rely more on private investment.

There is a lack of entrepreneurial money in this town, because we have been a government town and have had no gold rushes. There is no investment in large block with Port Augusta ownership.

### **Promotion**

Promote the Arid Lands Botanic Gardens and its importance to revegetate PA using an arid land theme for the town. This will have tourist and economic spin-offs.

Someone to really market Port Augusta.

Where does the money come from for advertising 'Come to Port Augusta and stay awhile'? Why is it advertised on our channel? What a waste of money and time — it should be advertised in other regions, but certainly not here.

Promotion of the environment we have — Arid Lands, water.

Advertise what is here, eg Wadlata.

Time to move on from 'stay a while' and let people know about the great local resources — nature, bush walking, sailing, fishing, sunshine, friendly people.

### **Tourism**

More jobs by making PA a tourist centre.

Discuss with Aboriginal groups whether they want to establish interpretive centre re customs. Wadlata is largely white history.

Develop Aboriginal cultural tourism enterprises for Port Augusta

Do something to bring in more tourists.

Should have major backpackers because of location.

Tourism not been promoted.

The majority residents of Port Augusta don't seem to be able to grasp that every interaction with visitors to this town has the potential to colour people's picture of the town. (Whether they be a person from Quorn who shops here or an international visitor) A simple friendly chat, a little extra service or a more professional service all adds up to development of this town as a service centre in the region. More visitors = more \$ = more jobs = kids stay in the region = better life style etc. etc. They want a welcoming and friendly experience and such simple things as clean toilets!

I can think of no greater need in this town than to address the Service culture of its people. We have our priorities round the wrong way in Port Augusta. We have spent big on visitor facilities such as Wadlata and the Arid Lands but have not developed the service culture to match these wonderful facilities!

Information bays/tourist info/signage.

Travellers should be directed to good rest/lunch places — and bring people into the city.

Need to identify ways to economically utilise the untapped richness of the regional, state and national Aboriginal cultural heritage of Port Augusta. How many people know that, as like today, Port Augusta was a central hub in the socio-economic lives of Aboriginal people from all parts of Australia, prior to European occupation, all trading routes led to, through and from Port Augusta.

Improve access and increase the number of cafes/restaurants open on weekends, especially lunchtime, this would go a long way to improving tourism.

Tourist are channelled to the west side caravan parks by passing the city centre and tourist attractions.

Pt Augusta is gaining a reputation of not being safe for tourist, this should be addressed by providing a safe area for vans etc.

Development of other tourist facilities in the CBD eg wharf area.

Port Augusta would be one of the few areas with a high Aboriginal population that does not have a tourist attraction, which is Aboriginal based.

Promote railways to Stirling North; promote revival of trains Adelaide/Whyalla to tie in with Pichi Richi train where possible.

Tourism — must keep at it — lift our image; Pichi Richi into PA; railway focus (museum).

We have the potential to be a great tourist service centre.... Flinders Ranges, Outback, Pichi Richi Railway, Fishing, aquatic activities etc.

More signs (as in main street) giving info about historic sites/events around Port Augusta.

Due to Highway One, PA has a lot of 'visitors' — we must encourage them to stay. To do this, facilities, signs, information, entertainment must be readily available — this is the tourism business.

Impression of bus station — tours — tour guide — mini bus.

Pursue tourism opportunities [package region], mining/aquaculture.

Tourism: Pichi Richi Railway, railway museum, satellite project at Woomera, foreshore redevelopment [and associated water sports, etc], cultural tourism and products [educational programs to make artefacts — involve Correctional Services/Davenport/CDEP], coffee lounges at night and weekends.

Wadlata developed with further landscaping, better signage at the entrance from Flinders Tce.

Look at converting the courthouse into a convention centre

Identify potential tourism operators and check them out to offer assistance.

Development of Magistrates Court opposite Gladstone Square into Art Gallery/Shops/antiques /craft shops.

Better parking facilities for tourists with caravans in the city centre area.

Clean up development of the old roundhouse, it looks an eyesore

Development of the old central primary school

Tourist attraction centred around our railway heritage eg museum around old round house, city council, regional development board, Aust National.

Homestead Park — history, museum, development original Ghan.

Bring tourists in — increase by 10%-15% - get them to stop — is beginning to happen (needs more).

Host more State/national and international events.

1993-94 tourism report — Flinders — Port/coastal/foreshore — not panacea

Tourism — shacks — from north of State.

Tourism: some in Flinders — more support on the business side of developing tourism ventures.

Tourism opportunities — gulf, arid lands, Flinders.

What about a 'boat' restaurant on the Gulf as a tourist attraction?

A lot more study into tourism that would bring the \$ into the town.

More endeavours to grasp the value of tourism — we have so much here to offer the tourist.

Attract 'exciting' tourism operators to region eg para-sailing, hang gliding.

More vision for future tourism — fishing, good launching facilities — go ahead and commit instead of waiting. \$1.4 billion spent in 1999 on recreational fishing — we should get more of that.

Establish museum [tourism].

Bus tour around Port Augusta, Quorn, and Wilmington.

Major yacht race from Port Augusta to Port Lincoln and back.

Tourism should be promoted more interstate.

Pichi Richi go ahead!

Ferry on gulf to promote tourism — incentives for tour operatives.

Increased services needed.

Restaurants needed.

Maps.

Tourist \$ to buy/highlight talent in Port Augusta.

Look at establishing a convention centre in the CBD area — perhaps the old court house next to Gladstone square.

Central information booth, CBD, Commercial Road Mall, Woolworth's area. Lock up booth or shop. Local information requirements for visitors and tourists seeking information away from Wadlata on all kinds of local activities. Manned by interested volunteers.

Tourism industry in Port Augusta is an area where 'look at' type facilities are the definition of tourism. A cost benefit analysis is needed to justify the support provided.

The shack areas at Blanche Harbour and Miranda are not seen as part of the tourism industry, yet these areas are the closest seaside areas for any communities north of Port Augusta and would provide safe swimming & boating for passing tourists.

Elsewhere in Australia these would be prime tourist areas. Development of the areas to provide overnight and holiday accommodation and additional sites for residences would provide a major tourist boost for Port Augusta.

The golf club provides the best and largest attractive grassed area visible to tourists. Tourists frequently use it, yet it receives only limited support from the community. The tourism value of this facility needs to be recognised and a plan developed and support given to increase tourism.

### **Personnel**

More professional people required.

Incentives to come to and remain.

Set up an Aboriginal interpretive centre fully represented by the different Aboriginal groups.

Include Indigenous people in our businesses and encourage interaction, much the same as when we were all innocent and had one colour vision as children.

See more Aboriginal businesses in main street — some of the blocks are with Council — should be mediating/taking middle ground, not inflaming.

Few Aboriginal people are seen to be working. If they could be encouraged to increase their presence in the visible workforce some reduction in this division would result.

## **5.6 Problems with local businesses**

Children not catered for in restaurants and cafes ie highchairs/pushers.

'Kids corner' in shops/cafes/play area.

Shop keepers always watching us—make us feel mad because they think we are stealing. Couple of good 'delis' that don't do this. [young person]

Improve shopping and range of goods available.

Make prices competitive, then people will shop locally.

Variety stores or department store ie Target. No good children's wear stores in town.

Cheaper clothes eg 26 red jeans.

Pizza Hut—competition to Pizza Haven.

Sizzlers.

## 6.0 Community Wellbeing

Many expressed hopes for greater community involvement and pride in Port Augusta, and an unease about the spirit of the community currently. Relations between Aboriginal and non-Aboriginal people are clearly a source of anxiety and discomfort to both groups, as are relations between adults and young people. Some goodwill to counter the cultural and age divides within Port Augusta was expressed by participants in the consultations.

A number of ways of developing a sense of community were suggested eg more events, greater partnerships between agencies with resources, more volunteerism. Personal safety issues, crime and vandalism are of great concern.

### 6.1 General comments about the community

There is a widening gap between 'haves' and 'have-nots' – not just in Port Augusta. Like the general population, the majority of Aboriginal people living in Port Augusta want to identify and address all the social issues that affect us, and have a genuine desire to make ourselves, our family and community better. We share the same dreams and aspirations as all Australians. Admittedly, we have more obstacles to overcome before we can achieve them.

Population decreasing.

Re behaviour in public places – I could not and would not encourage any family to move to PA under conditions that exist here at the moment.

Information/local knowledge lost through down-sizing.

People now more accountable for their actions and children and animals.

Marriages are suffering because the male is not working or is working away.

Racial divide seems to be getting worse.

Whole town needs a shake up.

The Aboriginal community is divided between different urban, rural and remote language and family groups. This division between the Aboriginal population affects community cohesion and consensus for Aboriginal to address social issues together.

There is over representation of Aboriginal in the legal system and prisons in comparison to the wider community.

Lack of sensitivity and planning by State and Federal Governments in ignoring how the loss of employment opportunities and security affects the whole community eg housing businesses, schools young people leaving the community to find jobs elsewhere, community self esteem and morale.

The town is still going down.

I would like to see the drunks and people who harass you for money cleaned up.

The social issues affecting the community at large are compounded within the Aboriginal community, for example lack of educational, training and employment opportunity affects the wider community, however, it is compounded within the Aboriginal populations due to, overt and covert, individual and institutional racism and discrimination.

The division between the Aboriginal population and the remainder of the community causes endless social problems. The social atmosphere of the city will be determined by the ability of the community to develop a new approach to this problem. This could possibly be achieved if the Aboriginal community could be encouraged to regard themselves as part of, take an active part and become concerned about the welfare of the whole community. Likewise the remainder of the community needs to develop a desire to encourage the Aboriginal population to become a part and not be seen as a burden to the community.

It is much easier to place blame on a particular ethnic group for all of the problems faced by the community at large rather than finding answers and strategies to address them.

The crime rate for the city tops the state statistics. This is attributed locally to the high Aboriginal involvement in petty crime. A desire from the Aboriginal community to decrease this observed stigma could possibly have positive results and reduce.

Aboriginal residents represent over 35% of the population yet are generally not considered to be part of "our community".

If town 'came good' I'd stay – not just jobs – less blacks.

White peoples attitude needs to be changed, prejudice and racism.

Racism has to be addressed in this community and learn to work together.

About time program.

Accept where we are and move forward.

S A Housing Trust be given the authorisation to monitor the occupancy of housing eg regular inspection.

Some liaison be established between police and the SA Housing Trust.

What are the terms of reference of the City Ambassadors? Creation of the City Ambassadors set community relations back ten years.

Crime prevention is a community problem to solve not a policing problem.

Port Augusta is a divided community, historically, socially, economically and culturally, as well as racially between black and white.

I don't like to see Stirling North swallowed up by Port Augusta; I'd like it to stay, as it is peaceful and friendly with hardly any crime. I would like to see more tourist stuff about Stirling North.

Aboriginal community need to be made more responsible for the actions of their people. Be encouraged to stop whingeing and whining about what we have done to them and get on with life.

## 6.2 Making Community together

People being accountable/responsible for their actions (not just a problem in Port Augusta).

Need for a responsive community.

Attitude of people – two groups of people here.

'Them and us' mentality needs challenging.

Aboriginal people needs and Aboriginal issues need to be openly articulated, confronted and dealt with.

In order to make Port Augusta a better place to live in we all need work together in order to identify and address the social issues that face our community. It should not be made a black or white problem, but a community problem.

Individual and Institutionalised discrimination and racism against the local Aboriginal population.

An acknowledgment of the past injustice and to better educate our community/society (understanding through education).

Aborigines and Europeans to combine and use cultures to benefit Port Augusta (using Gladstone Square for Aboriginal dancing, displaying arts and drafts, giving them something to be proud of and attracting tourists).

Be more secure in lifestyle.

Celebrate the Aboriginal and multi-cultural mix we have.

NAIDOC Public Holiday.

Promote the celebration of our various cultures.

Community has better sense of values – financial and moral – money doesn't buy everything.

Community pride and sense of accountability – ways of belonging to community and taking responsibility/accountability – cleaning up.

Cross-cultural understanding and opportunities to grow/develop together will be needed (all age groups).

Cross-cultural days generally – more awareness.

Cross-cultural education.

Embrace change as positive.

Live a day in another's shoes.

Some great incentives.

Cultural awareness programs – two-sided – for schools/workplace/community forums/media.

Formal acknowledgment of Aboriginal contributions to family, relationships, & community.

Deeper analysis of and response to social issues will be needed.

Develop a better community spirit.

Equal opportunity for all community.

More consistency overall.

More cooperation and friendliness between neighbours and different cultures.

Need to get tidy town spirit.

Positive expressions of Aboriginality visible.

Moderation from the 'do gooders'.

Recognition of the 'positives' in all of our cultures.

Respect for the belief of all cultures and a need to compromise. A need for young children of all cultures to understand and respect individual beliefs – should this not rest with education and family upbringing. There is only one culture that gets any notice taken of it – the rest are racist. Children should be taught more cultural languages.

Support culture within Port Augusta, but make it a two-way street.

Want everything but no-one prepared to say or come and have a say – apathy is worst part of Port Augusta.

There is currently a considerable amount of external pressure and action being taken to encourage separation of the Aboriginal population. This will only escalate the division. If a goal could be set to reverse this trend by developing a cooperative combined community the division would lessen. Part of the problem is the influx of visiting Aboriginal from remote communities. Their lack of social skills and behaviour reflect on the image of the locals. Perhaps the provision of special facilities for these visitors and the establishment of a communication system with them on arrival and during their stay to assist in their needs could improve the situation. Funding for this would be available from the Aboriginal allocation.

We should celebrate our cultural diversity – lots of positive Aboriginal role models and stories of achievements in the face of adversity.

Reconciliation.

Make friends with your neighbours – do things together in your street.

There is racism – we should acknowledge it but work towards reconciliation.

**Partnerships**

More networking between TAFE and the community. Need a forum, used to have one but needs to be bit more structured than the old model.

Everyone interacting – policy changes – service bodies and businesses integrating and coordinating – get rid of ‘silos’.

Keep human resource infrastructure.

**Facilities**

Public access to video conferencing facilities.

Public access to Internet facilities to enable participation in on-line study.

**Events**

More events ie Australia Day celebration.

Annual ‘Gala Day’ to bring the community together.

Community New Year bash.

Stirling North Progress Hall to be used more for community activities – eg, old style dancing – no financial backing.

Encourage more use of Progress Hall at Stirling North.

Multi-cultural day at ETSA – different foods/stories/dances

A big festival highlighting Aboriginal cultures

Multi-cultural festival that unites communities (like Glendi, Schutzenfest etc)

**No Pokies**

Council and community— reject any more poker machines – more money to spend – no need to steal [everyone].

Six o’clock closing – no pokies.

No pokies.

Gambling problems, too many pokies for a town the size of Port Augusta.

Pokies and gambling problem need to be addressed eg invite No Pokies MP to come and talk about problems of gambling and what strategies are in place etc.

**History**

Should write a book about early migrants – verbal history.

Historical perspective.

**Involvement**

Build a volunteer base.

Create pride in the town – pride in culture.

We need to get people out of their houses and get involved in community events – get rid of air-conditioning, TV and pokies.

Value the skills of what we have eg TSPs to generate the skills of people/volunteers. Values are not the same as they used to be.

Recognising/valuing the many avenues of contributing to the community and acknowledging.

Greater awareness of programs & local facilitators.

Community to be more active in encouraging local support for functions.

Improve and encourage participation of local families in community projects and initiatives.

Develop small visible projects that people can see are successful.

Actively recruiting new members for community groups/service groups – way of involving people in community.

Friendliness – but hard to become part of community – not a 'local' before 10 years.

Try to capitalise on transient group – how to get them involved – play sport – get into community – now doing their socialising in Adelaide and taking their \$ there.

Groups helping each other with equipment and skills.

Encourage family activities.

More community involvement.

More youth involvement.

Talk to young people about where, why, how etc.

Support to encourage Aboriginal people to become more involved in community affairs.

Community people being involved

Ways of cleaning up communal areas – Roundhouse Bridge (Beach) – before and after events.

Community guide is a great idea but a lot of the information out of date, it just gets carried over.

Special interest groups featured regularly in local media as a community service.

### **Leadership**

'Courtesy is catching'. Similarly civic pride is catching. City Council should be the leaders and set an example.

Teaching people how to get involved in public events without feeling self-conscious by not knocking people with ideas, even if you think they conflict with yours.

Need to get people 'caring' – have lost leaders and those that have stayed have 'burnt out' in trying to get things going.

Develop local leadership skills.

Harness the common interests of so many of the PA residents in the future of PA – ongoing support for a town voice.

Leadership required.

Grass roots community cultural consultants.

Experienced community members (sport and leisure) teaching youth – sharing knowledge and skills – perhaps through schools and clubs.

### **Parental Support**

Support parents to assist with kids.

Find out why young children – predominantly Aboriginal – are roaming even during the day and running riot at shopping centre check outs. Why aren't they at school? This point is often voiced – why do they roam at all hours and in groups of 10-15 or 'gangs'.

Need parents to take some responsibility in regards to the action and behaviour of their children within the community

### **Supporting Youth**

Encourage young people to take a more active role in decisions concerning the future of their city thus their own future.

Listen to the young.

A broader understanding of the needs of our youth re their development in the community.

Mentors – lack of people wanting to get involved with young people.

Need a youth forum set ie need youth parents and community members to address problems and issues ie unemployment, social activities, drugs and alcohol.

To prioritise community needs ie youth issues are more important than shack roads or bituminising. Money could be better spent.

### 6.3 Social Relationships issues

Not swimming because of Aboriginal people there.

Attitude of some people.

Up to all individuals to look after the town.

Aboriginal population increasing – people coming in from outer areas.

The distribution of wealth is going to make it worse in the future.

Everything based on needs and merit and not 'wishy-washy' excuses.

Apathy! – or are people scared to voice an opinion for fear of (a) being labelled 'racist', or (b) retribution?

Disruptive youth to be aware of other people's rights of respect eg educate.

Aboriginal youth – loss of identity (Americanisation).

Transients [2-5 years] in 20-40 age group? – don't feel part of community and don't participate in creating community ['this isn't my town'] – leadership?

### 6.4 Personal & Property Safety

Business owners broken into many times – police great – no support from politician.

Crime rate is shocking – house-breaking.

Home safety – break-ins.

To feel safe in your own home.

Personal safety at home and in the street is sub-standard, ie handbag snatching (twice in my family).

Elderly living at home – feeling insecure re coming home – not game to go out in yard after sunset.

Home safety [not just Port Augusta] – locked in house at night, not walking streets at night.

Have to lock all the doors.

Daytime home invasion.

Safety in homes – tighter laws for these crimes.

Property and personal safety is an issue.

Feel safe at home.

Hoped to be living in a safer home environment.

Since the local shop closed we seem to have more break and enters in our area.

Safe, secure housing contributes to living without fear.

Get to source of fear problem.

Safety and security audits of residential areas.

Curfew!

Curfew trials

A curfew!

Youth curfew?

Curfew now in

To be able to go about 'freely' without being scared.

Street behaviour.

Security cameras in main street.

Reasonably comfortable moving around PA – few personal safety concerns – except Willsden. Not an issue at motel.

Make it a safer place so people can walk around and enjoy it. Make it so we don't have to lock ourselves in our own homes – so we can go to bed in peace.

Everyone in Port Augusta should feel safe.

Throwing rocks onto bridge – signs warning of dangers of throwing rocks – media campaign.

Less crime, more help for elderly living alone should be done for home invasions.

Safety on our streets and in our homes is a major concern.

Young offenders and show no discipline or respect for others or their property therefore it might be a good idea to give parents and teachers the control they once had to discipline the children.

More obvious security is needed in shops and police should be given more authority to deal with matters on the spot.

Victims have to contend with far too much because the hands of police are tied.

Bike patrols for police.

Security issues, no respect for property or personal safety. People too scared to leave their homes at night.

Concentrate on young children hanging around in packs at shops.

The wider community needs to accept that members from all socio-economic groups commit crime. It is not a racial issue.

Many people would agree that crime is higher here than in other country towns. I think Port Augusta should have a better police force or come up with better ways to prevent things like people getting attacked or bashed around this town.

Presence on the beach eg security police, life savers.

Bringing in the local criminals is like hanging out the dirty washing on the line.

### **Drug & Alcohol related issues**

Get alcohol off the streets! Laws and Police – need to enforce those laws – need to enforce 'dry area laws'.

'No drinking' zones should be enforced – many think police look the other way, but many tourists have been charged.

West Augusta football club on Friday nights – disturbances.

Substance abuse, alcohol and drugs are another symptom of the community's social issues.

### **Neighbourhood Watch**

Apathy of older members of community – letting Neighbourhood Watch fold.

Neighbourhood Watch – areas dropping out.

Neighbourhood watch – public apathy – get community involved.

### **Parental Responsibility**

Punishment should fit the crime. Young children should not wander the streets at night – their parents should be made responsible. We need more police to patrol. Has become a prisoner in her home every night.

Parents responsible for child's action ie changes in the law OR

Parenting classes for children who have been involved in crime.

Young children roaming the streets during day and night — where are the parents?

Young people roaming around at night, people are scared to go out.

Social responsibility. Concerns about children wandering streets late at night – more police patrols required and to take action, not just look the other way. Concern about safety of children – personal and property [bikes].

**Vandalism**

Vandalism.

Vandalism/property damage – fights on bridge.

The violence and vandalism really worry me, it is terrible that people don't feel safe any more, even in their own homes. I think we need harsher penalties, Joy's idea of a curfew is an excellent one. I think that something needs to be done more police officers and harsher punishment, not just a slap on the wrist.

Vandalism/crime – how will this be handled by Aboriginal community? Seeing things once is enough.

Vandalism of playground equipment, broken glass and graffiti.

Vandalism of homes (rented) – number of repairs needed.

Vandalism, graffiti.

Vandalising when they haven't got money for drugs.

## 7.0 Community Services

Service provision issues were not raised extensively by participants in general discussion at the community meetings. Once in small groups, however, a number of comments were made about how services were perceived and could be improved.

Community members registered the reduction of services, the inadequacy of services in regions, and the need to localise what it is each government department does in the region. They also called for greater accountability regarding services and greater visibility of those services. A range of government services was commented upon as were general community services such as transport within Port Augusta.

Service providers acknowledge an inadequate level of coordination of services, expressed concern about adequate staffing of programs. Concern was expressed about volunteer services, their status and the number of people prepared to volunteer. They also commented upon issues relating to funding including: funding new initiatives at the expense of existing ones, funding a program trial for twelve months or so then defunding it, and rules around expenditure being determined without reference to local needs and priorities.

### 7.1 Community views

#### 7.1.1 General Perceptions

Could have been the Centre – health, culture, education.

Port Augusta is north of Gepps Cross – concerns not taken seriously by Government departments.

SA finishes at Gepps Cross.

Federal Government – not big picture – small funding.

Stop skimping on services, if you lack support, challenge the Government to employ adequate staff.

Maintain what we have – don't close Government Departments, banks, etc.

More people will be coming down from AP Land – when it happens they need to be treated as part of the community.

Government employees need to fit the families. Government departments should have local policies.

More representative levels of our cultures in Port Augusta ie Aboriginal police and youth workers.

Set up an Aboriginal advisory group fully represented by the different Aboriginal groups.

Training for staff (business and Government) in public relations.

Honesty from services – accountability.

Lots of services in this town—what are they? what are they doing? —nothing is advertised.

Hard to get information on all services available – difficult for new-to-town people. Word of mouth advertising not effective.

Looking at all organisations in Pt Augusta—what they do—and make them accountable—are they doing what they should be.

Government agencies don't make it any easier [planning, etc].

Coordination between Departments so that newly sealed roads are not dug up to lay pipes, etc.

Sadly we have seen country towns being deserted, losing population to move to cities that can provide better amenities for their families, including varied opportunities of employment, specialist services, with health care.

## 7.1.2 About Specific Services and Needs

### General needs

Community service programs need more co-ordination between community organisations and TAFE re grants etc, joint tendering.

Youth involvement in potential projects.

Seminars for people to learn about things like depression, family health etc.

Budgeting program.

Nutrition program.

More evening groups supported by parents on youth issues. Groups to support parents.

Somewhere for dementia people to go for respite.

More respite facilities for Down syndrome and dementia people.

More respite for the sick and elderly.

More support for all victims of crime.

Lack of service agencies to address social issues eg substance abuse program, gambling, men's issues etc.

### For Children

Need good/cheap childcare.

Toy library – very narrow criteria for access – not over 2 years [?].

### Transport

Country rail service from Adelaide railway station (city) to Port Augusta (regularly).

Bus service around town – not frequent enough and route not comprehensive enough – cabs well used in Port Augusta!

Public transport to Davenport – affordable – every day. Buses go to Stirling North – why not Davenport? [used to come in 60s].

Subsidy for transport.

Transport service for elderly, both in Port Augusta and to other places for appointments.

Transport info answered by a person who knows the answer, not a machine that rattles off garbage – applies across most services.

Not enough public transport.

Courtesy buses? Subsidised taxis to and from venues.

Community transport.

Community bus to Port Pirie/Whyalla – say 2 days per week.

Community bus to help people culturally eg funerals.

We need bus stop signs— no transport on weekends and after hours.

No transport to the goal.

Concession for unemployed and young people.

Better transport.

**Media**

Special interest groups featured regularly in local media as a community service.

Community newsletter [TV?].

We need less American programming on TV.

TV channels improved and reception.

Approximately 25% of State population resides in country areas – State funding and country media news virtually nil.

Radio station run by young people.

**Health Care**

Birthing opportunities – many women go to Adelaide – lots of views for and against it - wanting a family room so parents can spend first night together.

Government sponsorship for doctors' training to return to country areas.

Some identification for nursing staff, if only a badge.

Hospital.

Doctors.

Dentist – poor out-of-hours service.

Gaps in medical service.

Allied health services – podiatry.

Domiciliary health – funding.

Specialist treatment [kidney stones].

All above services are available through Hospital!

[Need] good medical and social facilities – long waiting times to get an appointment to see specialists. [Need] specialists that are sensitive to country needs.

Medical services – private hospital – staff who care.

Preventative health services – early intervention.

**Mental Health**

Mentally ill put in houses and not getting the support they need.

Mental Health emergency care needed.

Mental health service.

Professional services – relationship counselling/therapists/counsellors in crisis situations – get locals qualified.

Counselling and support services need expanding – insufficient funding (therefore services) available to meet challenges at present time.

Rather than prison [in some cases] money could be better spent in support/help with life skills.

No appropriate counselling – no-one to turn to. Way of life interrupted – especially men – nothing at Davenport – have to go into town – could use volunteers.

Need of mental health facility in the region to address needs of people experiencing social well being problems instead of Adelaide[Glenside]

More Indigenous people to work with children CAMHS.

Better mental health specialists in Port Augusta – more specialists visiting more often.

[Need] Psychologist services through DETE.

More counselling of clients.

Grieving/loss counselling.

Counselling for grieving.

Domestic violence.

General counselling.

Recreation and counselling in one building.

### **Drug & Alcohol**

Need more drug and alcohol awareness, otherwise we will lose another generation.

Need good clean up for the kids – drugs/alcohol. Need something here to help them [Clark report].

Port Augusta Drug and Alcohol services need to be reviewed to address problem not just pick up services or short term outcome either ie shifting the problem from one area to another [the sobering up unit].

Nicholas Clark report – 4 stages – only 1st and 2nd stages implemented – Council took money to administer – never knew if it would have really worked.

How much education is going out to the community about dangers of ‘hard’ drug uses, preventative education. Is the needle-exchange going to encourage use?.

Education, prevention and promotion is the best way.

Dry areas have pushed the community back into the homes.

Sobering up unit – stigma.

Dry out place, when you are off your head you can go and have a shower, something to eat and leave—get picked up by bus [have never been offered that here].

Substance abuse program for young people.

Need for some rehabilitation facilities for young people who are out of control on drugs and alcohol, nothing here, need a sobering up centre [such as Frahn’s Farm and Kalparrin in Murray Bridge].

Alice Springs night watch—rehab program [was on the ABC].

### **Disability Services**

No support for people with disabilities, no facility for life skills support.

No system where young disabled people can go to learn household skills, preparation for independent living.

Need to continue the good things.

Nothing in the community for people with disabilities—accommodation, respite.

Respite.

Lack of respite for families with members with disabilities, from birth to adult. .

Respite for carers.

Need to be looking at all kinds of respite, at home and in a safe community house.

No crisis care respite available at all, you need to be on the waiting list to get any thing at all.

Funding[lack of] is the biggest problem.

There is a property available in town that would be suitable.

In home and residential respite needed.

If some sort of regular respite was available families could plan.

### **Housing**

AHA more Aboriginal staffing.

Informing community/tenants about our policies and procedures.

More housing which we are doing.

Government housing could be better – need more inspections to maintain yards and houses.

Housing—come with fridge and washers, furnished, carpet, curtains. Housing closer to town, young people living closer together & to town.

Yard not too big, tidy.

Housing pretty available, rents not too bad.

Centrelink should up our pay, we are struggling, ETSA, Telstra, Food all cost the same as adults.

Housing Trust (State Government) to sell houses at market prices – they have driven real estate prices to all-time low.

SAHT sell house – don't care who they put beside them – should help the people they put in the house. .

Housing not good – more investment – develop it more.

SAHT tenants group disbanded through lack of support.

### **Older people**

More aged care.

Improved retirement / residential facilities for living.

aged services – aging population – no of beds at Ramsay Village and Nerrilda.

Retirement Village - [From independent living to nursing home dependency (such as Southern Cross Nursing Homes, Plympton)].

More aged person living accommodation – 1. Private & 2. Public funded.

Units near town centre for elderly to purchase.

Housing for older people – smaller units.

More services for elderly and disabled. Day care facilities, respite for mentally and physically disabled available 24 hours a day.

Home units for the elderly at Stirling North.

Council services inadequate for aged and disabled.

Retirement units/village/independent group [2 bedroom units].

### **Youth Support**

Only go to Dad for support and FAYS for some.

Augusta Park one teacher only not racist.

Stirling campus only Aboriginal Education staff.

Willsden School some problems.

Act different when visitors are there.

More Aboriginal youth workers—Ranges and other agencies.

Years ago there were youth workers on the streets working with the young people, so they felt more safe. An elder used to go out in a police car, scheme fell apart.

People take young people away camping, if you are not connected to FAYS you miss out.

Youth issues in Port Augusta are not addressed appropriately: youth services need to amalgamate to look at the issues as a whole and not Aboriginal or non-Aboriginal thus encouraging reconciliation.

Too many short term projects [FAYS?].

Kids on the streets are getting younger and younger.

FAYS shuts at 5pm, should provide a 24 hour service, support workers on the streets NOW.

Lot of young people with bad problems.

The Women at the Centre are willing to help.

What are FAYS getting paid for — nothing is getting done for our kids.

Should be going out to see the parents. Parent Aids not really helpful, FAYS staff not keeping up their visits.

More Aboriginal parent aids, the Women's Centre to be involved in the selection. Need people with older children, families who have had experience, the women get tired of talking and nothing happens.

Child and Youth Health – limited hours and getting worse – resources being cut – lots of disgruntlement.

Parents don't know what their children are doing, poor parenting skills. .

Many white families are having the same problem.

FAYS do a lot of talking but should be working with the parents.

More help for parents with 'problem' children eg behaviour.

Support for parents with young children.

### **Justice system**

Penalties to be introduced to fit the crime – mandatory sentencing to be introduced.

Reduce the crime rate – lower level of crime in Port Augusta.

National problem: — harsher penalties – publish précis of report.

Clean up crime eg if busted for graffiti make them repaint by hand.

The crime rate needs to be worked out to make Port Augusta a better place to live in.

Vandalism and misdemeanours not adequately punished.

Highest crime rate outside metro area.

Better sentencing – make the punishment fit the crime.

Crime is on the rise – legal system is not as harsh. Aboriginal law and consequences should be included, eg Aboriginal child has committed crime – appears before elders.

All people should be treated equally – not some getting a slap on the wrist and others locked up overnight and then have to go to court. .

Police not interested if they are young Aboriginals.

Bail house—children to go to alternative places rather than police detention.

Establishment of a Bail House.

Cultural training for police officers working in largely populated Aboriginal communities.

Refer to the ADIC report and implement.

Career paths for Aboriginal people in police department.

Night patrol, many are white young people.

Many of the police in Pt Augusta are young with no life experience, not enough understanding of handling people. Arrest is the first resort not the last.

What are the roles of the police aides in Pt Augusta? They should be an advocate for Aboriginal people, liaising with them and the white community.

Segregate/identify position community constable/community advisor.

More community constables and support these employees.

Network with other organisations to help victim or crisis situation.

Appoint local magistrate – quicker service.

Aboriginal Court day/justice panel which is in the infancy stage.

Police should be the last resort when dealing with the community—unless an offence has occurred.

Advising people of their rights and responsibilities.

Prisoners [community offenders] should help clean up streets, plant trees, clean graffiti, etc.

People in jail should clean up Port Augusta. Young offenders should be made to clean up and also clean the streets.

### **Policing**

Active Police service – community based, rather than ‘revenue raisers’.

Community policing – strategies working with Police [initiative] – reciprocal.

Release of prisoners to go back to community, not left in town.

Increase in crime and vandalism – due to boredom - police don’t get there quick enough – need more policing – lack of penalties.

More visible police service.

More Police Presence – foot patrols – bike patrols – quicker responses.

I believe we need closer cooperation between the people whom the police are supposed to represent.

Police Services.

More police out of cars and onto streets.

Community policing.

### **Youth Comments**

Don't like the police.

They are racist.

We get hassled by the police.

They hit us around.

Stop and pull you up for nothing.

Try and blame you for stuff and you've done nothing.

Police Aides are not helpful.

Would not go to anyone at the Police for help including the Police Aides.

Less police harassment.

Police-heaps after just one person—but then don't follow up [in WA just cautions].

## **7.2 Service Providers Comments about Service Provision**

### **General**

Try to be more flexible/innovative.

Limit service not innovative eg Second Storey too long to get running.

Ownership, people reaching out to help each other not just rely on Government funding.

Try to identify expertise and knowledge in community – access and share this.

Re-involvement of elders (loss of respect).

Involvement of young people (Aboriginal) in decision-making.

There was a big uproar about the sobering up centre at first but it’s accepted now.

Realistic training programs that fit agency needs, not what provider believes is appropriate.

Could sponsor a team – logo on T-shirts. Volunteers to make uniforms. Encourage parent participation.

Open up to general public any services ie guest speakers, information sharing, that we provide for our ‘service group’.

We need to provide a service that Aboriginal young people and elders find acceptable – accommodation, independent living skills, etc.

Information sharing from the top down.

Regardless of funding, service is there.

Meeting vast range, and waiting time not as long in Port Augusta as elsewhere.

Finding the service, where to access them?

Lots of services but some gaps.

Services lack of choice.

Port Augusta is a hub; issues of crime.

Unemployment a real issue.

Business [of agencies only] built around core business.

Lower rating.

Who you fluke on the counter [determines what service you receive].

### **Volunteers**

Less and less people looking to volunteer.

Value of volunteers.

People are becoming secular, non-caring/isolated.

Agencies number of different volunteers (restriction of).

Lot of blurring between the line of non-Government agency and Government agency eg volunteer agency.

Greater awareness of service – encourage volunteers (inter-agency at lower levels).

Frustrated by boundaries within work place, ie IT person — stick to that, no variety of learning, and 'no that's not my job', 'you need to come back to see another person'.

Be honest in your service appraisal, welcome 'criticism' and be prepared to meet changing needs of community.

Huge emphasis on customer service.

### **Coordination of services**

[In a] perfect world there would be coordinated services that are right for me [at the moment] one set of guideline limits [what can be offered so the services offer no] inclusiveness of everyone.

Joint initiatives – several agencies pooling resources.

Agencies should all provide information, not just refer them on to get info (ie basic information at a one-stop shop).

Need for coordination of services.

Coordinating agencies to support projects.

People who do not fall into designated group – they are missed out, eg counselling service (generalist), Whyalla relationship counselling, but none for gambling.

Use of other service providers – ie, Pika Wiya - area for traditional dance and cooking, recreation centre.

Encourage inter-agency social/sporting events. Participate with other agencies providing activities.

Be prepared to offer rewards to those who change their circumstances with help.

Good relationships with other agencies, Housing Trust, Centrelink.

Relax confidentiality rules with customers who have multiple issues (as long as we have asked permission to do so).

### **Housing**

Community housing/supported accommodation for specific groups — SAHT provide housing and a community group manage it (we have a few happening but more required ie for mental health sufferers).

[There is] no accommodation in town for released prisoners. The prison has no authority over prisoners after discharge.

There needs to be housing for short-term accommodation both for families and dischargees. There is a property on the west-side that would be suitable.

Appropriate housing – culturally appropriate for those who want to stay in bigger groups, but not necessarily a house.

Realistic assessment of housing needs.

### **Improving Services**

Re: All Social Policy Issues Before deciding what we should do (or recommend), there needs to be a more thorough analysis of the underlying circumstances holding the present reality in place. After all, these circumstances are contradictions to the desired future (vision). They need to be fully clarified and understood before responses (proposals/actions) can be developed. Otherwise the 'new' directions developed will not work as we would want.

More support for our children and the people who support them – lobby the Government for \$ - creating long-term solutions.

### **Impact of the Prison**

Families are not formally notified of discharge from prison, but usually know by word of mouth.

Families of prisoners coming down and causing problems and pressures & APOS can't cope. Some family members are long-term unemployed.

[It's only manageable because] APOS and ALRM will support prisoners after discharge.

People come up with ideas, then the community won't agree and stop it.

Prisons are teaching prisoners basic skills.

Employment links pre-discharge wouldn't increase dischargees going back to their homes.

Number of prisoners are Adelaide based because of the lack of prison beds in Adelaide.

Privacy issues for staff, being approached by ex prisoners.

*Straight Talk* program, worked well in the schools. The prison is not funded to do that sort of work in the community. Tried to get it into the school curriculum.

Could young people be brought into the prison for the program, or would the standard of facilities give them a false idea of what being in prison means?.

Legal studies in schools doesn't cover prison system.

Remand—too many prisoners with ridiculously long remand times—Parole Board warrants.

The prison puts a lot into the Port Augusta economy, it is part of the community but their authority stops at the gate on discharge. Some practices put in place to address this.

Transition programs—services come in. The programs are being done in prison but what is being done in the community. There has got to be acceptance in the community for pre-release programs.

Somewhere for people to go rather than walking the streets while waiting to catch the bus home. Many want to do the right thing. The prisoners go straight on to the street,

the community doesn't want them on the street but won't support a pre release hostel.

Police and courts are the start, need to keep fellows out of gaol.

### **Limits on services**

Funding cuts.

Federation grants aimed at youth.

Stability of funding — \$ one-off tokenism, narrow criteria, 2-month project, non-wage within projects.

\$ for services only become available when it is too late.

Issues of funding that often limit what stands against the vision.

What are the blocks to the vision ie grants \$, what are you doing with the grant, non-allowance for creativity for funding.

Reactive approach, rather than pro-active (ie crisis).

No adult education (have some services and lost other services) etc social clubs eg baseball.

No liberal education.

No basic living skills/parenting.

Uncertainty, non permanency.

### **Staffing**

Hard to recruit professionals [midwives] – particularly those with experience – transient/inexperienced – impacts on services and development of services – some incentives within education system but not in health – recruit/retrain. .

Flexibility in working hours to accommodate breast-feeding – within health system – promote in other work places.

Pride in own career (and 'down-up' - so the people at the top understand issues at the coal-face).

## 8.0 Education, Training and Learning

The need for adequate provision of education and learning opportunities for all, particularly those related to future employment, was voiced in all consultation meetings. Adequate resourcing of schools with committed staff with the skills, attitudes and responsibilities to support all students appropriately is seen as essential, with a number of concerns about the resources and support available for Aboriginal students. There is dissatisfaction with the split junior /senior high school which is seen as limiting the choice of schooling, the subject choice for students and the role modelling for those in the junior school. And there are concerns about those children who are not attending school.

The TAFE is regarded as being inadequately resourced to provide the range and types of courses required to fulfil the needs of the community. Wider distribution of TAFE information was suggested to ensure greater awareness of what TAFE can currently offer. Course costs are an issue for those on fixed & low incomes.

Identifying the training needs specific to local employment opportunities, and ensuring employment-relevant training is provided is seen as important, as is the provisions of training of relevance to those groups most likely to be unemployed. Particular areas identified were those related to service-based occupations, information technology and trades.

The need for life-long learning opportunities for the general community was raised, with suggested courses to increase appreciation of Aboriginal perspectives and culture, environmental awareness, life-skills, and parenting skills.

Educational facilities were also viewed as resource to be better utilised by enabling community access.

### 8.1 General

Vision – Learning and Training adequately catered for.

Free education for all or all pay.

Non-Aboriginal people to get subsidised too.

Government assistance for families whose children want to attend University outside their local area and who are not eligible for youth allowances/AUSTUDY.

Parents to take some responsibility in regards to their children's educational opportunities and achievement.

Negativity of the town is affecting the students and staff of the schools.

Somewhere for youth to learn skills and work off energy.

Revive car building scheme for young people.

An issue of particular importance to the west side population is the location of the high school. The school needs to be rationalised, put on one site in the middle of the town and moved away from the highway and the underpass.

### 8.2 The Schooling Sector

#### Resourcing

More modern resources in schools.

At SNPS a gymnasium/hall which could house all students at one time.

A solution to the parking problems at SNPS!!

**Staffing**

More support/resources/funding for gifted and talented kids; also for kids with learning difficulties.

Schools need more ancillary staff – behaviour problems, parenting problems

A lot of kids will thrive with support – only needs a handful.

Schooling an issue: worries about kids not getting enough time in class with time going to others with social problems [Aboriginals].

School services officers.

How to keep good teachers here and how to get good teachers and administrators for our schools. If governments and school systems are only prepared to pay award wages we will never get the best teachers. I propose a privately funded group to raise funds from within the town to add inducements over and above award wages to ensure that we attract suitably skilled applicants for jobs in this industry. We have done similar things to attract dentists and doctors.

**Staffing Issues**

Stabilise teaching force.

Secondary education – lack of subject choice – turnover of teachers.

**Skills, responsibilities & attitudes**

State government should give teacher authority in classrooms to match their responsibilities – so children who want to learn can do so in a suitable environment of discipline.

More authority for teachers to exclude disruptive students, and more remedial teachers to teach life skills and responsibility to these students

Teachers should have more discipline.

Teachers need to be more aware they have our children for many hours of the day and so make an influence on their thoughts and actions — don't indoctrinate them into their own views.

Teachers [at the high school] are racist and turning kids away.

Schools: in Port Augusta – racism, prejudice. ... Aboriginal students always blamed. Numeracy and literacy standards – attitude of teachers – don't expect anything of Aboriginal students.

It's not just an Aboriginal problem – need help/support to work together.

The teachers don't speak the right language, children with special needs [Attention Deficit etc] don't get proper support.

**Dual campus Secondary School [Years 8–10 & 11–12]**

Social issues at high school. Merge two high schools – split years – choice of subjects is limited – low scores.

Split in the schools (junior/senior) doesn't give role models for kids to follow

Pressure on Caritas[Catholic College], West side and Stirling North – reason for leaving – children [sent] to boarding schools.

R-9 school on West side as an alternative.

One site high school – training to meet career paths.

There was a choice before between two schools – now only private which is priced out of market.

Schools – Port Augusta High not good – 'just put up with it'.

Better choices for secondary students. Often cannot do subjects, so better education system needs to be looked at.

### **Aboriginal Education**

Fulltime permanent AEW hours [paid during the holidays] for all schools where there are more than 25 Aboriginal students.

Role models

Help ASSPA [increase parent involvement]

Help all different Aboriginal groups to mix together easily.

More support for ASSPA from parents [High School]

Liaison between teachers and students, teachers and parents.

Aboriginal families need to lift their game with children – education etc.

Homework Centre worked well – changed rules.

Young adults wanting to go back to school to learn to read and write.

Students being pushed through system. Something wrong with Aboriginal education – young people are not equipped. Got to have AEWs in there to make sure it's happening. It's overwhelming.

Lowest paid AEWs overworked and underpaid.

Need more Aboriginal tutors, in the classroom

Not enough support for the year 12s from the AEWs.

AEWs' roles seem to have changed. What is their role now? We want them there to help our kids.

AEW wouldn't come into the classroom.

Parents to be more committed to their children's education

Teachers to be more attentive to Aboriginal children's needs

Aboriginal education Plan needs to be reviewed

Vision — more Aboriginal students obtaining their High School Certificate and going on to Year 12.

White teachers are not helping Aboriginal students, language really difficult for Aboriginal students to understand.

Students are dropping out of School.

When they drop out from high school TAFE doesn't run the courses they want in the Aboriginal section.

School like Kurna [Plains] in Salisbury (Aboriginal only).

For the Aboriginal communities as a whole educational and employment opportunities have been very limited and scarce often causing friction and conflict between different Aboriginal families and groups.

Lack of commitment by our local educational Department to address the high number of Aboriginal Primary and Secondary students who drop out of school.

Needs our local education system to develop strategies to work towards having a higher number of students, especially Aboriginal students, completing successfully their primary and secondary education.

Need to have Aboriginal representation on local government council, schools council's etc in order to have representation in the decision making process.

### **Non-Attendance & Truancy**

Non-attendance – support for parents and school (one attendance officer for the North of the State) – more policing – positive approach – no soft-soaping.

Children should be at school, not playing in the main street in school hours – and have uniforms.

Truancy.

Aboriginal and white parents to get together – educate children under age of 10 years. Why are many children not attending school [young and older]?

When kids are suspended from school they need some location not just wandering around. High School should have a special room for detention so they can be getting on with their schoolwork.

Things to do for young people who don't go to school ie educational. More life experience related education— YAS could be open, could do art stuff.

### 8.3 Further Education

Transport available to go to further education classes eg Uni in Whyalla, to make it more accessible to more people.

Dismayed that children had to leave town to get work – had to leave to go to further study.

Stop rationalising TAFE and training.

We must address the problem of our young people having to leave the town to do tertiary study.

#### TAFE

TAFE services – maintained/increased.

TAFE not sufficient.

More TAFE lecturers required. Often to do a course a lecturer is not available —has other job commitments, eg to go to Roxby or Leigh Creek.

TAFE to offer on-line study access to students to enable them to study at home in their town instead of going to Universities in other towns.

Need more flexibility, can only offer distance; this does not always meet the needs of people with low literacy skills.

TAFE needs to meet the needs of clients.

Introduce more TAFE courses especially those for the disabled.

Too expensive for unemployed and pensions.

Cheaper TAFE fees.

If the numbers are not there can't run the courses.

Funding problems.

ACE [Adult & Community Education] courses must be cost recoverable.

Call out fees restrict use of [TAFE] campus at weekends.

Access to training to fix a local problem, can find the trainers but if no local training available the individual has to pick up the cost.

Working with a national curriculum not recognising local needs—big gap.

Place for more skills-based hands-on courses.

Need more hands on for young people in the community.

Kids need a combination of hands on.

Street Legal.

Get rid of LEAP [programs]

A lot of people come to TAFE because it's the only option.

### 8.4 Employment related Education & Training

Chamber of Commerce could have more input, then they would be more aware of what TAFE can offer.

TAFE needs to get their course guide information out to people—wider distribution so people are aware of it. [Chamber and Council]

Need to address (1) priority given to education and (2) relationship to employment

Mechanisms needed to explore 'learning and training needs' for all persons working here in arenas that require further development.

Relevance to 35+ unemployed & Aboriginal youth —communication/ understanding/ strategies/need equipment (tools)

Education program to improve worth ethic.

More variety of subjects offered by educational institutions to increase employment opportunities for kids and enable other people to improve their skills/knowledge.

Wider range of trades available through TAFE and wider curriculum at High School

Child education – greater cooperation – children leaving school should go on to training school

Port Augusta seems to be falling behind in IT business education – a 'hands on' approach in how to sell, how to treat customers and hope to cope with IT in their business in order to keep up with rest of Australia.

More apprenticeships and training opportunities for our young people.

Practical nursing training and academic training.

Three cities warrant more programs suited to the job market.

Help identify training needs and coordinate it.

The change of the economy of Port Augusta from public to private sector, from industry-based to service focussed requires a new outlook and new skills. Learning and training must recognise these fundamental changes.

## 8.5 Community Education

### Use of Facilities

School's facilities, eg computer room being available for community usage.

Better use of facilities – variety of courses available at various times of day.

### Programs

Extend life-long learning, parents and children, careers for all within the school

Life-long learning opportunities

More non-educational/recreational learning courses, eg woodwork

Educate non Aboriginal parents so they value Aboriginal community — give them more understanding — no stereotyping [racism]

Showing non-Aboriginal students the value of Aboriginal people and their culture to current day.

Community programs to support development of environment – grow trees and plants for gardens, link education with plants being grown to develop gardens, areas.

Impress on children at school level the importance of being responsible for one's own rubbish – just look at our school areas!

### Life Skills

Education on parenting for adults and teenagers.

Stop school bullying

Children showing more respect to adults and other children

Child discipline – with parents help at schools

Program training children to creatively entertain themselves rather than be dependent on technology and adult-run entertainment (also youth and adults).

Help young people and parents to teach young people living skills.

More training needed for Indigenous youth in responsibilities in home environment eg financial advice, basic health, responsible drinking.

Get 'P' plates through Education Dept at school— subsidized

Should not have to repay if you fail you 'Ls' [Learner driver's licence]

Advocate for Education Dept to include living skills at school.

**Comments from the staff of the Stirling Campus, Port Augusta Secondary School in response to the questions:**

*How can your school contribute to the social well being of Port Augusta?*

Positive role models  
 Improved parental involvement  
 Greater school power in contributing to community issues e.g. part-time work  
 Better social schooling  
 Improvement in recognition of student achievement  
 Promote self-esteem in young people through leadership\_both students and care givers  
 Pride of place [Port Augusta]  
 Modeling positive attitudes to community sport  
 Provide tutoring in academic skills to achieve educational outcomes  
 Attendance—having students at school  
 Establishing acceptable peer relationships basis  
 Providing intellectual development opportunities  
 Providing acceptable social framework within schools to foster pride in school and community  
 Promotion of the positive and natural sporting attributes of our students  
 Developing and promoting musical, artistic and performance attributes of our students  
 Role model for students to follow  
 Ensure school is supported by whole of community [parents, employers, community groups]  
 Don't we already have enough of this as it is? How would we resource this/find the time etc  
 Include the community in the decision-making processes of the school

*The strategies to achieve those outcomes*

Camps  
 Better communication with parents/community  
 Relevant teaching  
 Improved resources  
 VET  
 More flexibility  
 More attractive school—improve the image  
 Reconciliation  
 Community projects  
 Encourage parent interaction with school  
 Using community resources in our teaching  
 Promote student work in the community  
 Have positive feed back sessions within assembly  
 Promote student leaders within the school  
 Developmental growing and culturally sensitive curriculum  
 Inclusive community concepts  
 Interest and involve community members

Relevant course selection materials and learning methodologies catering individual community and country student needs

Educational programs to address identified issues in the wider community

Opportunity for above mentioned community to come in to the school to promote themselves

Show by example by improving our own environment generally e.g. by removing graffiti, better shop front, better physical image

Encourage more parents onto the school council—curriculum, community links

**How would you measure your progress?**

Improved attendance

Improved relations with the community

More successful outcomes for students

Decreased crime in the community

Reduced harassment incidences

Greater numbers of Aboriginal students completing SACE

Surveys

Anecdotally

More positive role behaviors in community

Measure of attendance

Measure of decrease of juvenile crime

Outcomes in the community demographic profile

Decrease in youth crime rate

When identified problems begin and continue [ongoing] to decrease

## 9.0 Recreation & Leisure

Whilst most people felt that the recreation facilities in Port Augusta were good, concern was expressed about the inadequacies of some of the recreation and leisure options for people of all ages. Access to the Foreshore for swimming, more pools and facilities for sport, and a multi-purpose entertainment centre were highlighted as providing for Port Augusta the recreation options both appropriate for a city of its size, and comparable with Port Pirie and Whyalla. An awareness of the problems some sporting clubs were having in maintaining numbers was acknowledged and amalgamations proposed.

The cost and convenience of access to existing and proposed facilities was recognised and transport and subsidies suggested.

Across all groups, there was a generous spirited acknowledgment that young people were inadequately provided for and that **boredom**, coupled with unemployment, was at the root of much of the negative behaviour which worried so many people. A Youth Centre was proposed in a range of consultations, as were suggestions of greater involvement of young people in determining what recreation facilities should be provided in Port Augusta. The young people themselves indicated significant interest in the emerging non-team sports gaining popularity around the world eg skate boarding, bikes.

A general theme was the lack of facilities to attract 'shows' and the desire for more entertainment and events to be held in Port Augusta. (Again comparison was made with Pt Pirie and Whyalla).

### 9.1 General

Things do get started but not continued because interest drops off.

Town shuts down at 11.30am on a Saturday.

Nothing to do after hours.

Recreation – alternatives to existing – entertainment.

More activities for the west side.

Bored.

Vision - Every one goes to the beach.

Won't go swimming on front beach – Aboriginal use/alcohol. Fear / feeling threatened.

Good sport.

Plenty of entertainment.

No social life (Stirling North) – for older people – lack of \$ backing.

Low cost activities

Celebrations - need paid effort not just volunteers.

### 9.2 Entertainment

#### Events

Liaise with near towns/cities to come and perform arts/drama activities.

Everything by-passes Port Augusta.

Promotion of arts and entertainment – for all walks of life – teenagers, family activities – so that there is something available for everyone all week.

Entertainment—someone too organise—get the ideas

Multi-cultural event (breaking down the barriers)

Multi-cultural events

Multi-cultural activities

Aboriginal art/workshop/dance

Support cultural bands – used to happen regularly in 80s.

NAIDOC celebrations – visiting artist (role model).

More big acts here [eg Living End, Marilyn Mason]

Should have more bands coming

Active drama/music group.

Doing even the small things ie small productions.

Shows for kids are very well attended – usually booked out – bring more! Also orchestras for kids – something a little different (but not excluding) the Wiggles.

I would like to see a much-needed lift in the Arts area within this community. When your local brass band closes down after over 100 years of service, maybe some one should be paid to get it up and running again. If you are a multicultural community the arts is a worthy consideration to improve things in this area. More money poured into the Arts area, events organized advertised etc. A new theatre with rehearsal rooms, support for arts officers, cultural get together with business support and Council support.

This city needs a recreational centre comprising large auditorium, Conference Banquet area to seat at least 200 people. To encourage larger conferences without the need to improvise facilities.

More support is required for carnivals or festival events.

### **Cost / Funding**

When events come here, the cost is too high for families.

Open options for 'free' activities

Grant funding for arts and leisure ie applying for it.

### **Entertainment / Leisure Centre**

Who owns-runs Lea Theatre? Who governs what performances to come here? Why do Port Pirie and Whyalla get the shows? Why doesn't the community use it more?

Poor community support for local shows.

ACAP community centre – Bi-annual sports carnival.

Entertainment centre.

Movie cinema

No suitable venue for travelling shows – PA not in the 'network' for country arts trust/cultural north-west – brings people in from regional catchment area.

Rebuild town hall to a standard where acts actually stop here – 'Cats'!

Leisure centre – if clubs are winding up through membership loss as population dwindles, combine them into a multicultural community club, or amalgamate service or sporting clubs.

More recreation and leisure centres – more surf boat carnivals.

Good venues to encourage more top rate shows to Port Augusta.

Facility for Cultural activities and leisure pastimes – feature brickwork and stone from old buildings; get rid of old town hall, old institute, police station, primary school

Multi-purpose cultural/sporting Centre.

Better facility for visiting artists.

Entertainment Centre that offers security and safety for the young using it – at affordable prices.

Security issues for entertainers must be addressed.

Cultural centre for visiting groups and performances and local performers – country music festivals – cultural events.

Entertainment Centre – Whyalla and Port Pirie have one!

Entertainment centre for national and international acts/entertainment

Heaps of people spend a lot of money going to Adelaide for shows – if we could attract those shows here (in a suitable venue) people would go.

Cultural centre – live entertainment/local productions.

Entertainment area needed for older people and adults. Regular ongoing country music/events – everything goes straight through PA – venue?

Big venue for entertainment.

Big amusement centre, round house could be used.

People flock to the social club.

No facilities for non-drinking older youth.

Need a place for young people to go to meet and talk that is not a hotel.

Support for family-centred activities and leisure activities that do not have to depend on grog and gambling to keep the organisations viable, (eg, ten pin bowling centre).

Young people drinking at Football Clubs.

### 9.3 Sports / Clubs

#### Participation

Issue: People not being made to feel welcome. Introduction to clubs/associations.

Service organisations to encourage corporate teams to be involved in community sport/leisure. Reduce snobbiness. Reorientate social and sporting clubs to welcome others.

Encourage membership of local sporting and social clubs.

Should not discriminate with sporting carnivals – many that are organised are for Aboriginal people only - no whites allowed. The same for coaching clinics – everyone should be able to participate.

Encourage community to become financial members of local sport and social clubs.

Female access to existing sporting activities on weekends eg golf and bowls.

More youth [Indigenous] participation in sport.

Clubs to have family nights, BBQs, games etc.

Payment of sporting fees too high (eg, basketball and softball \$70 each; netball \$80).

Organised sport and activities are too expensive - maybe reduced rate for unemployed

Help more young people get into sport ie subsidies club fees, uniforms, have someone who helps get disadvantaged kids into clubs.

Footy, basketball, should be more available for kids—at the moment too expensive.

#### Youth with disabilities

Need for post-school options— a buddy system for recreation.

#### Older People

Continuation of facilities for elderly to meet & for leisure & to learn

Retired community activities eg bushwalking etc, orienteering, card clubs.

#### Facilities

Sport and leisure centre and indoor heated pool.

Combine sport and recreation clubs of like nature eg combined sporting/social centre.

Joint areas/grounds (multi) for sporting activities.

Joint clubrooms.

I would like to see a park with a stream, pond etc where people could picnic and play. Old Australian National Roadhouse workshops used for weekend markets or similar retail activities.

Can't use the courts at school after hours, facilities there would be good to use, just put in something to stop school getting trashed.

Need sporting complex!

Facilities and buildings where sports are played need upgrading or improving to meet standards of other towns and cities.

Effective air-conditioning YMCA – for kindergym etc.

I would like to see more use made of the foreshore area, we have a lovely beach and perfect weather, but it is not utilised enough

Improve the quality of the beaches around and near the town — behind Woolworths and across the Gulf exactly opposite.

Foreshore, Council plan is magnificent, should decide what is do able and do it. The vision is good but the reality on the ground is poor.

Foreshore redevelopment-finish it. This is imperative to future development

Upgrading of the fore shore area. Changing rooms dilapidated form the outside even less inviting from the inside.

Is it possible to dam off the top of Spencer Gulf near the old Bridge? The dam could be constructed in such a manner that the sea could be held in the top of the Gulf at the high water level during the summer months and allowed to cycle at near normal tidal movements during the winter. This would allow visitors and resident good protected swimming, recreational boating pursuits, water skiing, jet boating, dragon boat racing, surf boat competitions, diver and scuba training, floating restaurants, float plane tourism venture. Port Augusta and State would have another road across the Gulf.

Launching/pontoon facilities for charter boats, attached to west-side or wharf, talk to operators for future directions.

### **Sport**

Encourage and cost exercise activities.

Encourage more sport/leisure.

Different sports—broader range.

Walking trails.

No soccer club – heaps want to play – no-one organising anything.

Activities (vandal proof) – half-court tennis/basketball – areas for skateboards/bike riding etc.

More 'safe' bike tracks around town – where do people park bikes?

### **Transport**

Hard to get to theatres in Port Pirie/Whyalla (due to kangaroos on road at night).

However, subsidy/support for cultural events/theatre etc by season tickets/concessions would be great.

Courtesy buses (night life).

Subsidy towards a bus for transporting children/clubs to outside cultural events and sporting activities.

Getting kids to sporting events – transport – interest.

Community sponsored transport – to be able to get kids across town to different sporting and cultural events (on weekends also).

Buses – after school is too late. By the time you get to the pool you've got to come home again. Bus stops at special places, aquatic centre, etc.

**Aquatic**

Leisure centre – slippery dip, water slide, indoor pool.

Larger 50m swimming pool – Port Augusta is the most central northern facility with this.

Swimming pool at west-side with proper supervision

Aquatic centre [similar to Whyalla].

A swimming pool at the school (for community use too!).

Indoor swimming facility.

Outdoor pool opening hours – short season – children could be catered for – shading over pool – water play activities – swimming lessons for kids – swimming club usage on public access – training after work – kinder music.

West side Redbank beaches are muddy.

Heated pool is essential – great for improving health of young and old and will entertain the kids (up the rates to pay for it!).

Aquatic centre is great, very positive, making use of local resources. Give them some sand. Use of it after school hours and in school holidays should be encouraged.

Pool closer to town.

Water activities that are used in schools and new yacht club – can be hired/let out to tourists and general public.

Diving board or slide.

Need for heated pools and leisure centre?

To assist in fishing activities for all. Have an activity to earn money to repair the old railway wharf – we were able to build Ramsay Village by buying bricks. Many other events and functions were held to building Nerilda. We need to repair wharf, similar to Echuca, Vic. Raffles to buy new decking – [when we can find out who owns it now!].

Water (gulf).

Kayaking/sailing – better use of aquatic centre – instructors – excursions - affordable, say \$2-\$5 – at present only through school and short holiday programs. Cater for all ages – for little ones too.

**9.4 Youth**

More social activities for teenagers to keep them off the streets after dark.

Keep kids off the streets late at night by giving them something to do ie entertainment recreational activities, places to go. Why are kids (children) on streets at night – where are the parents (who is responsible?).

Recreation for the young people of the community – what are their needs?! What do young people really require?

Many children say they are bored – there is nothing to do.

More places for youth? What happened to Willsden Youth Centre? More forums for kids to voice their issues.

Nothing for youth – families are always paying for activities.

More things to do on the weekend – get bored sitting at home – fairs/amusement park, mini-golf, video arcade.

Safe places to hang out for kids and teenagers, especially girls [don't want to get hassled].

Coordinating programs for youth.

Keeping/maintaining kids' interest.

Options for non-physical kids.

Peer pressures – ‘shame job’ to play anything but football, basketball, netball.

Provide a range of activities and encourage young people to participate.

Lack of activities for young people, especially if they are not sport-oriented.

Entertainment for families and youth eg putt-putt, go-carts, water sports & slides, bowling alley.

More recreational opportunities for young people and children.

Something on the west-side for youth

Nothing for teenage kids.

Not a lot goes on in this town for kids.

Recreation.

Better just to stay home.

More weekend activity.

More things to happen on the west-side.

Supervised bush camps for young people at risk. Teach bush survival skills, camp cooking etc.

Promote youth bands, orchestra, provide instruments.

More things for teenagers also families and couples.

Utilise water sports from schools for hiring out to the public

Lack of recreational activities and facilities for young people

### **Suggestions for youth**

Give opportunities – camping etc for kids

Not enough camps

Want camps like bike camps, shooting, cultural camps.

[Camps at] Murray Bridge

Graffiti place to do their tagging.

Graffiti walls around town.

Graffiti wall—paints/teachers.

Graffiti Wall-legal.

No interaction re musical equipment.

*Street Legal* project or similar.

I think we need more things for younger people to do, ice skating rink, bigger and better cinema complex, and bowling alley.

Youth mall old police station.

Youth rally.

Old police shop turned into game shop.

Game shop.

Computer competition.

Go-kart track – query remote controlled set up – what happened?

Demolition Derby—burn out comp.

Liquorland open until 12.

Boring needs things to do. Play computer, tenpin bowling reasonable price.

Disco's Westies alright, could be better, new business, more jobs [eg Whyalla really good dance places].

Discos have been well received.

Really, really good night club.

There's a fear from non-Aboriginal kids to go to the disco's – need to break it down (parents wouldn't let them go).

Strip joint brothel.

Night club would be good.

Free snooker tables 9am-2am.

More things at the week end.

Pets-animals.

Better men, better women.

Whole new town – waterslide at the pool – ten pin bowling (in empty supermarket) – mortar combat game at the Cave – shade over the pool – skate board ramp – motorbike track closer than Yorkey's Crossing – place to watch videos/play-stations and Nintendo – virtual reality games – more food in The Cave – what about a BBQ?.

### **Sport for youth**

More variety of sport.

Ten pin bowling.

Ten pin bowling – go-cart track – mini-golf – youth groups – activities that kids want to do.

Ten-pin bowling alley.

Bowling alley.

Bowling Alley

Bowling.

Things to do, bowling alley.

Basket ball court with lights outdoor.

Ice-skating.

Raft –flying fox.

Roller skating.

Hockey, volley ball.

Pre-season footy games.

Rugby Union team.

Activities — BBQ, Volley Ball, net ball ring, softball etc in Gladstone Square on Saturdays.

Organise cricket—not clubs.

Skate park, current one too far, grinds, obstacle course.

Street skate.

Roller skating.

Skate board facility on east-side.

Kids skateboarding on the highway -need somewhere safe.

Adelaide – good working facility at Holden Hill - ?Ceduna.

BMX track—make bitumen steep jumps—indoor circuit, Foodland building.

Riding in main street – fines/abuse/police suspicion. Want special facility for riding – so you're not grinding seats – at old School of Air [some riding there now] – central location [close to shops for drinks]. Still riding in 20's and 30's. Want to be consulted on construction. Bird lake – can jump that but long way out. Other attempts to make jumps but it blows away. Half-pipe, but location is windy and dangerous for bikes.

Skate park – with lights – could be a tourism drawcard – going to Pirie and Whyalla to ride – competitions, prizes. Street courses, designed to last. BMX/street boarders/roller blades. Could create employment – self supporting.

**Youth Centre**

Youth centre—has youth workers—drop in, pool tables, bands, weights—might reduce crime— ask young people about it.

Facility for the youth of Port Augusta.

Somewhere where kids can go in Port Augusta that is safe but no parents watching.

There's no youth-oriented centre – first in wins – black/white – pool table and café – not in club [don't want to be that organised].

Drop in centre, darts, pool, TV, pick own videos, court where anyone can play.

Youth centre— cook, craft art, drop in supervised 24 hours.

The Cave is good—a bit far away, needs a pool table and more stuff.

Youth club.

Facilitate a youth centre.

## 10.0 Port Augusta's living environment

Issues raised by nearly every group are improving the entrances to Port Augusta to make them more attractive and welcoming, and redeveloping the foreshore to provide an attractive recreational facility for tourists and residents. There are several suggestions for alternative uses for buildings in the central city area with mention of buildings of historic interest. Concerns are expressed about graffiti, street lighting, footpaths, zebra crossings and bike-paths, with a number of specific suggestions for improving roads and road safety.

Making recreational use of the city's parks, gardens and natural environment, and extending the existing plantings appropriately, in particular with trees, are suggested. Concerns are expressed about the management and availability of water, and about pollution arising from the road train traffic, stormwater, and the proposed storage facility for radioactive waste. The need to 'clean-up' the city and deal with rubbish is mentioned.

### 10.1 The Built Environment

#### 10.1.1 Improvement is required

Redevelop the City, clean it up, and give it a facelift.

Poor visual amenity.

Clean up public toilets. End graffiti. People should keep all of PA clean.

Clean up unsightly areas, especially old round house and all areas visible to tourists.

Get Southern Railways to clean up the eye sore along Tassie Street and get rid of that disused rolling stock and associated rubbish.

Cleaner – less graffiti – footpaths clean – parks green.

Council to put footpaths on both sides of streets and roads.

Need to tidy town.

The whole area of Port Augusta should be kept clean and tidy not just the central business district.

The airport extension should be paid for by the person who are using it, which includes the army, State and Federal Governments.

Council to spend more funds in the areas where it is needed and not just the elite areas.

There seems to be an attitude within the Council structure that they should be running all infrastructure development, yet they don't have the resources. The idea that a number of community organisations, local businesses and council could cooperate and work towards a common goal seems foreign to them.

Outside of centre is a disgrace.

Main street, Gladstone Square, Lions Park all looking beautiful

Larger areas in shopping centre for the public to sit – food arcade – entertainment area.

Why should the people of Port August pay for the upgrade of the airport when they don't own a plane.

Examine the huge resource of unemployed and jailed persons who could be used to improve the city image.

East end of the Port Augusta wharf retaining wall near collapse needs rebuilding.

A very inviting approach to CBD.

Stormwater drains need to be either cleaned out or replaced.

Kerbing taking water from ground.

Community wood lots, indigenous trees with indigenous understanding.

The Department of Marine and Harbours or Transport SA (how did they ever get away with building a new bridge without removing the old) should also be forced to demolish the old bridge before we get stuck with the job.

The wharf behind Woolworths must surely be crying out for development.

Image of the town 'port a 'gutta

Built environs, lack of maintenance, bring down the whole area.

Development clean up of West Side beaches.

Light over the old bridge.

Demolish the old toilets at the front beach and put something decent there.

The majority of residents consider we have an Aboriginal problem, they are not happy with the current practices particularly in respect of housing.

I Like the way the main street is being done up.

I am constantly amazed at the amount of flooding and water damage that happens after a bit of rain.

Most of the social problems can be substantially related to the appearance of the city. If the residents and others have a low opinion of the city because of its appearance, then new businesses will not establish in the area because families will not relocate to Port Augusta. This causes high unemployment, resentment, low self-esteem and all of the consequential social problems that go with that.

If residents were proud of the City's appearance and others impressed enough to want to live in Port Augusta then new business and employment would follow.

Various organisations have endeavoured to tackle the beautification of this highway. Requires ongoing development plan. Plan needs to be non-grandiose, realistic and easy to maintain within a limited budget, to improve the image of Port Augusta.

Public toilet facility, every city needs one, visitors need one, residents need one. Location CBD, former Police station site. Requirements, baby feed rooms, baby change rooms. Disabled toilets, male and female toilets, person in attendance. This project is essential for the social well being, not only for local residents, but visitors to Port Augusta, plus support for court house needs. Existing public conveniences [if they can be found] males uninviting and totally inadequate, lacks personal security. Females probably out of date condition.

A city and suburbs landscaping plan should be developed which over time will change the appearance and lift the spirits of the residents. A policy change of diverting substantial resources from other areas into Parks and Gardens will meet with substantial elected and administrative opposition.

Something should be done about the shopping trolleys, they are scattered around the area.

Lets not make it necessary for Highway One to bypass Port Augusta as will eventually happen when the bridge can not handle the traffic.

### **Entrances to Port Augusta**

Aesthetics of town – entrances improved – 'stinky' lake – graffiti in playgrounds.

You only have to drive into the southern entrance to the city and you have a negative impression from the start, which doesn't improve very much, when you leave the highway.

Lack of civic pride, Carlton Parade is ugly entrance to town, reeks of poverty.

Entrances to Port Augusta.

First impression is very important to a newcomer; sadly from whatever direction you arrive in Port Augusta the image is not good.

Stop the de-greening by Council and SA Water. It is looking awful. Make the entrance to PA more attractive.

Upgrade entrance past Shell and old Caltex and West side (eg, wreckers).

Approaches to town set the lasting image.

Black swans on the 'pink lake'.

Clean up beach front and highway coming into PA. Highway needs to be beautified [unfortunately we have to combat the problem of destruction of attempts already made].

### **Foreshore & Beaches**

Wharf beach, main entrances – beautify in a practical way for locals/tourists.

Redevelop the foreshore

Foreshore boardwalk – mangroves.

No facilities at the beach

Front beach should be done up, ugliest site in town, BBQ plate, toilets, rubbish bins, trees etc.

Redevelopment of the front beach to include a landing platform for people for disabled access to the water.

Implement foreshore development plan - \$\$.

Wharf area, there were plans, wonderful opportunity.

Front beach – beautification – don't talk about it, do it!

Link town centre to water with decent recreational space development – gathering space to enjoy water and sunset views, BBQ areas, performance space, green area (trees, shrubs) – car and walking access.

Foreshore development – bicycle lockers.

Foreshore redevelopment has to happen to encourage further development in the town. It has been talked about too long.

Foreshore development accelerated to draw people – Gladstone Square is example

Need the foreshore to be upgraded

Look at Gladstone Square – a couple of years ago it was seem as unsafe and unsightly – a lot of work has been done to change its old image – we need to do the same with the foreshore.

Redevelopment along wharf and old railway yard areas.

Improvement to existing facilities to beach front. Encourage Council to continue with walkway around beach front.

better toilets, do jetty up at the beach

Foreshore beaches

Shelter on all beaches in PA – more sand on beaches.

Beach area could be improved to former glory.

Foreshore still waiting for something to happen.

Clean up 'dirty look' of beaches – get rid [between two bridges] small scrub at low water and put up a new shade house, get rid of all rocks and put new clean beach sand – and upkeep it every few weeks.

Demolish old toilets and change rooms at main beach – put up something better at a different spot.

Foreshore development a must.

The old barge (move or not).

Caravan Park linked to foreshore development (near round house).  
 Foreshore used to be the focal point in PA – beach is seen as unsafe, unsightly.  
 Beaches—non polluted-waves—instructor taking you fishing.

### **Gulf Development**

Launching area/pontoon facilities established for local gulf charter operations. We now have operators prepared to give it a go, but getting on/off boats and vessels is horrendous. Consultation needs to take place with operators, Bob Tumath, and fishing store owners.

Gulf management.

Gulf development.

### **Buildings**

Audit of buildings in regard to their usefulness eg State Government premises.

Do something with old Police Station.

Development of old central primary school into a useful attraction eg exhibition centre, tourism outlet, art gallery, motel.

Old central PS in Flinders Terrace one of the historic buildings – vision to turn it into a museum/education railways.

Port Augusta history in transport eg shipping and rail, is not being saved. Bond store knocked down – Roundhouse next. Nothing in Port Augusta to promote past.

Sound Shell in Gladstone Square.

Displays in long-term empty shops.

Upgrade the public toilets.

No more vacant blocks – houses etc.

Some decisions some people make it look worse eg boarding up the windows of the old courthouse.

Flinders Terrace needs to be more welcoming (mural work).

### **Development / Zoning**

Negative ribbon development along highway

Town redevelopment/zoning – used to ‘mould’ the town, currently physical fragmented; location of buildings not supportive of town’s social/commercial directions.

### **Graffiti**

Paint the stobie poles to stop the graffiti.

Graffiti on walls – paint it out all the time.

Graffiti – offenders should be made to clean up –assistance should be given to enable people to clean up their fences etc, as graffiti removal is expensive.

Is there an UP side to graffiti?

No graffiti

No more graffiti spoiling our city.

Graffiti –get offenders to clean up graffiti.

Graffiti, litter, break ins.

### **Lighting**

More street lighting.

Poor lighting in Conroy Street and others.

Would like to see street lights installed over the old bridge.  
More street lighting and better footpaths.

### **Footpaths**

A clean up in Port August – footpaths in this town are a disgrace [especially for walkers].

Upgrade footpaths.

Port Augusta clean up! [footpaths].

Footpaths – impossible without 4WD pushers.

A long-term policy by Council to provide safe and useable footpaths on all roads in the city.

To clean up town footpaths, establish bicycle paths, and educate children to help with this.

Good footpaths – keep them all the same.

Tree roots on footpaths make it unsafe.

Nobody helps after a fall on footpath — they won't do anything until someone gets killed.

People walking in the road, especially at night – you can't see them.

Clearing of footpaths of goods for sale.

You can't walk on the footpath (Pine St).

Sealed footpaths for prams/wheelchairs.

### **Zebra Crossings**

Old school crossing with paint tins over it.

Road safety ie zebra crossings.

Zebra crossing in main street for disabled.

Road safety – crossings for pedestrians.

### **Roads**

Change of road speed sign on Whyalla road. There is a street and houses in 110kmh zone. People have to slow down to turn left into Addison Road, with trucks etc behind them all reaching 110 km. Single line so no overtaking. Speed limit needs to come down to 60-80 km/h, (other entrances are 60-80 km/h).

Access to leisure centres eg shacks, improved by roads and services upgrade.

I do not think it is a good idea for further expansion of road train traffic to the west side, as I believe it would be wiser to place any expansion nearer to the rail head, thus diminishing the output of noxious gases into the atmosphere.

Vehicle speed in CBD, 60kph too fast in CBD. Tassie, Chapel, Makay Streets 40kph acceptable, pre kph municipal speed was 35 mph=56kph. Could traffic in Commercial Road mall have right of way over side streets. Investigation perhaps pedestrian crossings in Commercial Road and one in Tassie Street to enable accident free access to shopping areas.

Speed signs in Seaview Road and on the roundabout – 40 km/h – better law enforcement.

Roads – improve more rest areas on highway one.

Bridge a problem — road trains (semis need a bypass

Sealed roads – no kerbing Stirling North.

Seal the road of Yorkey's Crossing.

Seal the shack road!

Sealed roads – gutters not needed.

Safe area (parking) for tourists with caravans (vehicles coming into main area).

Tourist drive from Port Augusta west-side to Whyalla (bituminised road with stops for photos and picnic areas, information bays - includes shack road.

## 10.2 The Natural Environment

### 10.2.1 General

Work with a range of services to improve physical environment ie walkways, leisure paths, bike trails, schools, back-packing trips to Flinders Ranges, accompanied night walks through Arid Lands, fostering 'owning' part of a walking trail.

Create clean and safe environment for families, young children and adolescents to use.

#### **Playgrounds**

Playgrounds – provision improved recently, but not for more than 2 years.

There's enough parks—too many shit parks.

#### **Plantings**

More attention to 'greening' and tree replacement.

Tidy up [trees]. Ongoing plantings to public open space, roads, footpaths.

The Arid Lands Botanic Garden is promoted extensively by Port Augusta. The theme of the AALBG (arid and semi-arid land horticulture) could be continued throughout the city, making Port Augusta unique and attractive. Extensive trees have in the past been planted – these plantings should be extended (with suitable species) a great opportunity is being lost if the above are not implemented – great idea and a great place.

Trees that are suitable and do not push up footpaths and roads.

More trees.

Trees! More shade in all car parks eg Woolworths and Arid Lands car park.

Make use of parklands and vacant land

Planning of landscaping should be part of building & planning eg Coles is one of the biggest eyesores in town – could have been better landscaped.)

We have a great climate – better use of our parks and gardens and encourage outdoor restaurants and cafes.

#### **Water**

More water for green lawns and lovely gardens and trees.

Better water storage and management.

Much more collection of run-off water eg Stirling Road catchment – why pump it away?

Water taps by Council in vacant lands so we can plant more trees.

Tanks on all houses to be compulsory – at least 2000 goal.

If we must have gutters make them layback style.

More rainwater tanks encouraged to conserve what water we get.

Not enough water allowance for our dry area.

Better use of waste water.

## 10.2.2 Environmental Concerns

### **Pollution**

Due mainly to the planned demise of the railways, heavy transport has taken its place with road trains which add greatly to pollution that is being poured out on our population. Road trains which have moved in to replace rail has proved to be 11% less efficient.

Concerned about the increasing pollution.

No national nuclear rubbish dump – tourists will stay away.

Strongly oppose nuclear waste being carried through Port Augusta.

Use of solar power, landscaping.

More emphasis placed on solar power. Production of solar units could be carried out here providing employment. It is imperative that we change our thinking about power production.

More incentives to householders to become environmentally aware.

No more ash flying in when we have a cool change.

Pollution (control stormwater).

Lives have been lost through fossil fuel power station [cancer, respiratory illness very high].

Beach pollution.

Passage of road trains through the town an unrealised threat to clean air.

A feasibility study of alternative water supply, is treated seawater an alternative.

Use other forms of power eg solar, to clean up environment.

The Great Northern Bridge carries toxic material that we are not aware of. This traffic poses a great threat to the ecology of the Gulf.

The proposed storage of radio-active waste would possibly unfortunately pass across our bridge. It is quite possible that toxic waste is already being carried and unknown to us.

Greater use could be made of rainwater run off from roads, particularly on west-side.

Each school to form environment groups to focus on one aspect of the environment.

Groups to be supported by Council preferably by appointed environmental officer.

### **Rubbish**

Commonwealth Railways left rubbish

Support for areas/streets to maintain own verges — hard rubbish skips periodically.

## 11.0 And the younger children speak

And the younger children speak about a wide range of issues, echoing the opinions of adults and youth, and giving their priorities in what they see as community — from cold water at school, to more Pokemon, to a Disneyworld in Port Augusta to better community relations and no more racism or harassment.

### 11.1 Why we like living in Port Augusta

Fun town, heaps of parks  
 Build good houses  
 I like the council because they care about Port Augusta  
 Got good schools to listen and learn and nice teachers  
 Build things to make Port Augusta a better place to live in  
 Lots of shops—good clothes and toys  
 Lots of animals  
 It's caring and giving  
 Sakteboard bowl  
 Half-pipe jumps  
 Fast foods and restaurants  
 Quiet and has my friends here  
 ETSA pool  
 Good choice of schools  
 Bird Lake  
 Bke gangs  
 Beach  
 Jet skis  
 Water sports and surfboard carnival  
 Back Beach  
 Traing station  
 Easy to go to the Flinders  
 Have swimming pools  
 Love the mountains around us and the ocean  
 Good place [safe] to play in.  
 Beach and pretty fish, and lake  
 Nice people  
 Not a lot of litter and lots of beautiful flowers  
 Find out new things from the library  
 Giving money to the poor and toys to other children  
 Not much traffic, nice and quiet  
 Playgrounds  
 Good schools for learning, good teachers  
 Country atmosphere, birds and native wildlife  
 Make friends stay friends  
 Good hospital and health care  
 McDonalds  
 It's not as busy as the city  
 Good sporting facilities and clubs

Quiet  
 Aquatics  
 Shacks are close  
 Lots of room for houses  
 Austar  
 Not far from other towns  
 Crossroads of Australia  
 Powerhouse  
 Places that provide work  
 Our School  
 Shopping centres spread out  
 Being independent — away from the relatives  
 Flinders Ranges and the Gulf — beauty  
 Arid lands  
 Wadlata  
 The Beach  
 Flinders ranges  
 Lots of Space  
 I like the shops  
 The Cave Youth Centre  
 Nice people  
 The roads  
 ETSA pool  
 Water tower  
 Football, basketball  
 Flinders Ranges are very close  
 Beautiful waterholes  
 Nice shops, cheap  
 Nice houses, Christmas lights  
 Great pets  
 Parks  
 Sunsets  
 Flinders Ranges  
 Beaches  
 Cheap housing  
 Public Toilets  
 Secondary school )1) there's more subjects to choose from and there's more equipment to do woodwork, science and sports (2) you can meet new people and make new friends (3) there's a bigger area to be in  
 Wadlata, Aridlands, swimming at the beach  
 You have friends here  
 Its very good here  
 Some people are nice  
 We have a good school  
 Lots of take away  
 Sporting clubs  
 Skateboard bowl'

Half-pipe  
 Pool  
 School  
 There's people you know  
 It's fun  
 Not much traffic  
 Go to nice places  
 A lot of good schools  
 Shopping centre  
 Gardens and parks  
 Fishing spots  
 Jetty jumping  
 Beaches close by  
 Mural on Catholic hill  
 Space to build bike jumps  
 The Cave  
 Not too much traffic  
 Wadlata  
 Quiet place  
 Food places  
 Arid lands  
 Not too big but not too small  
 Views  
 Walk around at night  
 Clothes shops  
 Saltia creek  
 Big open areas  
 ETSA pool  
 Pt Paterson  
 Nice people  
 Friendly shop assistants  
 Travel to anywhere in SA from here —  
 crossroads  
 Good place to ride around  
 Views  
 The Cave  
 Wadlata  
 Shops  
 Hotels  
 Motels  
 BMX track  
 Birds lake  
 Beach jetty  
 Wharf  
 People  
 Old bridge  
 Fishing  
 Swimming pool  
 Play grounds  
 Jetty jumping  
 Fishing  
 Back Beach  
 Sport  
 Teachers are understanding  
 Family near you  
 Parades  
 Discos  
 Carols by Candlelight

Shacks  
 ETSA pool  
 Powerhouse  
 Hospital  
 All Saints  
 Swimming pool at ETSA  
 People get along by cooperating  
 Not very good people ignore you  
 Like it here a lot  
 It's good because sometimes you get along  
 but sometimes you don't  
 I like it here  
 Dolphins  
 Shells on beaches  
 The river/gulf  
 The desert  
 Friends  
 School  
 BMX club  
 Shops eg Toyworld  
 Flinders Ranges  
 Shops not too busy  
 Local sports  
 Motor bikes on beach  
 It is fun — because of the beach and water  
 tower  
 Like going to the shacks  
 Like fishing  
 Tasty food  
 The old hospital and old buildings  
 Centrelink  
 People sharing  
 Vegies fresh  
 Red banks Lookout  
 School of the Air is *the best* for isolated kids  
 Understanding and supportive kids  
 Playground  
 School sports  
 Activities — Carlton Project

## 11.2 The good things living in Port Augusta give me and my family

Welcome to the school — a good place and  
 a good education  
 Making new friends  
 Pichi Richi train  
 Playground, clean shopping centres,  
 McDonalds, fishing, beach, going to school,  
 visitors to town, swimming, fair prices,  
 people[friendly]  
 Pay day  
 Houses to rent  
 Fresh air  
 Trees and plants  
 The Flinders Ranges

Caring people  
 Sport  
 Nothing  
 The Friday night discos are good  
 because they keep people out of trouble  
 and away from westies  
 Play netball  
 Swimming pool  
 Golf  
 Education  
 Horses, pony club, trots  
 Table tennis  
 Football  
 Cricket  
 Arts and crafts—doll making  
 Basketball  
 Fishing  
 Air conditioning in houses  
 Playgrounds  
 Picnic areas  
 Good food services and choices  
 An education  
 Fishing  
 Friends  
 Shops  
 The Cave  
 Representing Port Augusta in football  
 and basketball  
 Country bands  
 Lots of sports  
 Pool

### 11.3 What do you do in Port Augusta

Ride your bike  
 Swim  
 Go to ETSA  
 Play basketball  
 Play with friends & cousins  
 Sony/Nintendo  
 Walk  
 Go to pub  
 Jetty jumping  
 Bed  
 Play with pets  
 Watch television  
 Roller balding  
 Making bike jumps  
 Sports – netball, football, softball, soccer  
 Shooting birds with a slug gun/peg gun  
 Going to theatre

### 11.4 What needs to change to make it better

Wharf should be demolished because it is  
 dangerous  
 The lake smells  
 Get rid of the old ship  
 Rubbish needs to be cleaned  
 All things that are smashed up  
 It would be good to have a games arcade  
 The town needs a new park and playground  
 in the Augusta Park area  
 A shopping mall would be good and more  
 businesses  
 Fun runs are good  
 Too much litter  
 Fix up West bridge  
 Too much graffiti  
 More murals around town  
 More clean up days  
 Glass on beach  
 Violence, swearing, graffiti  
 Beach tidy  
 More shopping, department stores  
 Recreation centre  
 The children want safe places to ride their  
 bikes.  
 Arrest people who hurt people  
 Bigger hospital  
 Get off the council bums and do something  
 Free dump  
 Toilets [clean] at all playground  
 Beach need clean toilets  
 More playgrounds  
 Father Christmas to come at Christmas  
 visiting the school  
 Easter bilby to come at Easter  
 No crime  
 Pokemon Club at park  
 Computers and games room eg table tennis  
 More swimming pools  
 A water slide, Diving board  
 Nice parks and gardens with flowers  
 Bigger playground  
 Keep Port Augusta clean  
 A toy helicopter in the little kids playground  
 Cleaner [no rubbish]  
 More shops, jobs—local  
 Cleaner environment, change the swimming  
 pools, clean-ups, beach clean-up, more  
 police, more bins,  
 tourist attractions—tour guides, things need  
 to be fixed straight away,  
 More shops.  
 Offensive behaviour and language near  
 Woolies is not nice.  
 Could make a fun park with mazes and  
 water slides

Public toilets [clean]	Wrestling stadium
3 metres at the pool	Acting academy
No GST	University
Cut down swimming pool to \$2	Soda drink taps at the school
More police men and women	Colder water at school
More cop cars	Spa at pool
More money for the poor people	Water slide at pool
Make sure we have hairdressers	Sauna/steam bath
More schools so people have a school closer to them and so class sizes can be smaller	Bigger pools
Less cars and less pollution	New school
Water slide	More clothes shops
Bigger playgrounds	Short school week every fortnight
Longer jetties	Takes police too long to respond
Floating platform out in the deep water – gulf	Not enough security at the hospital
More teachers	More jobs needed
More big houses with 4 bedrooms more rooms for kids	Too much empty space
Encourage people to visit Port Augusta and stay	Clean up beaches
We need a soccer club	Clean graffiti up
We need to have some sporting venues at the same spot	Improve the cinemas
People to be much nicer to each other	Clean messes in main street
More trees so we have lots of shade and cleaner air and more oxygen	Air condition the basketball stadium
More shops, shoes, clothes	Upgrade pool (indoors, water slides etc)
More clean streets	More entertainment centres = less crime
Film studio	Bigger and better shops
More money	Gardens/mounds on other side of causeway
Wrestling stadium	Tidy up vacant land
Acting academy	'Bunyip' in bird lake
University	New BMX track
Soda drink taps	drink fountains in street
Colder water	more sand on beaches
Spa at the pool	Build rock wall to keep sand on beaches at end of wharf and near bridge
Water slide at the pool	Aquatic indoor pool
Go cart track	Callisthenics
Sauna steam bath	Netball
More classes and teachers.	Basketball
University	More money
Acting academy	More limos
A mint	More education
Theme park	Diving board
Snow centre	More Pokemon stuff
Film studio	Aquatics centre
More shops	Ice skating centre
Water slide	Spa at the pools
Aquatics centre	More heated pools
Diving Centre	Clean it up
A toilet in the classroom, drink tap	Look after it
University	Magic mountain/water world/sea world
Film studio	Zoo
Theme parks	Don't cut down trees — plant more trees
Ice skating/skiing	Stop graffiti, less access to minors to textas, paints etc
More money	Have more secondary schools in Port Augusta
	All people should wear uniform in secondary school
	Should have a playground at secondary school

Encourage broad brims—sell more broad brims with characters on them— sunsafe Life savers at beaches Stop people from speeding through Port Augusta Movieworld/Disneyland Museum More cinemas Wildlife parks Theme parks Restaurants, outdoor cafes Places that stay open later Build more libraries Pick up more litter Have a science lab and zoo, museum and marina Help mean people to be nice to people Have more fairs and craft stalls Enforce reconciliation on both parties Build more shops More picnic places in the hills[nature parks] More playgrounds [and kept in good repair] Clean out our ocean encourage people to return trolleys to correct place land for horses a zoo Myers — bigger range of shopping A waterslide Armies to protect us from the bad guys Girls cricket and football More display, painted walls [murals] Better toilets and keep them cleaner More sports grounds and activities and encourage people to coach. Make people more respectful Safe school crossings—we are very happy with APPS new crossing Set up special bikeways on the roads across town Put sand on the beaches Improve the foreshore Fix the wharf and the old bridge Provide more recreational activities Support businesses and ideas that come to Port Augusta (actually make it happen) Stop the racism Clean up around the place Shopping malls Bituminise the road to the shacks (other people oppose this) More people, bigger population More tourist attractions	Less schools bit bigger high & tech — more facilities in one place Better swimming facilities (indoor) A water tunnel Plant more trees Reduce vandalism, graffiti, stealing, crime Youth Centre, trampolining, bowling alley, wet & wild seal Seal more streets in Stirling North More entertainment & theatre in Stirling North More jobs More parks and playgrounds, lawn areas More sporting venues Create more jobs Drinking taps at ovals & playgrounds A school bus Less graffiti Less rubbish Cleaner shops More places for entertainment BMX tracks Cleaner beaches New /longer jetties More bins More shops/buildings A zoo Cinemas Police Walking tracks Environment A new Power Station so it doesn't pollute the air Cheaper prices Get rid of Lake Knockout (smelly) Make a permanent bike jump so that it doesn't wreck the environment Homework Centre Keep Port Augusta clean More taxis More restaurants More taxis Less graffiti Less rubbish in town More places to entertain Shops need to be cleaner Clean up the beaches BMX tracks at bird lake More cops More schools More sports More shops Wharf & beach clean up More murals around the place More shops More sport — netball, softball teams More amusements for teenagers Clean up beaches
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Public toilets — need more  
 Doors for beach toilets  
 Less rubbish  
 More places to entertain  
 A zoo  
 Walking tracks  
 More bins  
 More police  
 More jobs  
 More discos  
 More hotels  
 More bike ways on the road  
 More big shops  
 Cricket & football for the girls and softball and netball for the boys  
 Make things happen here  
 More choice for High School — some kids worry about going to High School  
 Entertainment Park  
 The graffiti is making the place look untidy and messy  
 Purple Lake does not smell nice and it looks ugly  
 Landscape the middle of the highway  
 Going towards Adelaide should be tidied up a bit  
 The gulf is fairly dirty — you can't see the bottom  
 Tidy up vacant land  
 More bike jump areas  
 More drink fountains  
 Improve the roads  
 Jetty jumping (depth measurement)  
 A theatre for live performances  
 Youth centre (gym, aerobics etc)  
 More sporting areas (dirt circuit, bike racing etc)  
 Better shopping'  
 Clean up the streets  
 More murals like on side of Catholic church  
 More gardens & parks etc  
 Cleaner toilets  
 Gardens on both sides of the salt lake  
 Air conditioning in the basketball stadium  
 More amusement in Stirling North  
 More activity for young people to reduce crime  
 Better security for the hospital  
 Better schooling and further education  
 More multicultural activities  
 Tourist attractions  
 Theme park

### **To improve our school**

More sports and activities eg woodwork  
 Continue to listen to student opinions about the school  
 Increase the variety of stock available at the school canteen  
 Have a whole school computing room, which caters for a whole class  
 School building – better constructed  
 Shady indoor areas  
 Teachers wearing a professional wardrobe  
 Gym, I want a gym  
 Keep trying new ways for stopping harassment at school  
 Set up the oval correctly SAPSASA cricket and football games  
 Teachers should have to wear the same as the students  
 Get more equipment for learning  
 R to 12 at the same school  
 We should be able to do school over the Internet  
 More High School choices  
 SAPSASA should be on the weekend not during school hours  
 More carnivals  
 More SAPSASA  
 Better reception for SOTA radios  
 More time for sport  
 Too many cheeky people  
 More art  
 SAPSASA should be on weekends so that students do not miss out on lessons  
 The discipline should be enforced in the Primary schools and the High Schools  
 Another private school  
 Another school in Stirling North  
 More sports carnivals  
 More socialising between schools  
 More qualified teachers  
 More involvement for peer mediators  
 A new skateboard  
 Cleaning up the papers  
 New playgrounds  
 Ice Hockey  
 Pool on Westside  
 New sports facilities  
 Improve Shacks Road  
 New gyms  
 Bigger shopping centres  
 Clean up graffiti  
 Swimming pool at school  
 New jobs — more needed  
 Youth Centre — Old Police Station

### **11.5 How could these changes happen**

Fundraising—money  
Volunteers advertising campaigns  
Government/politicians help.  
More money  
Tidy town program  
More industry  
More people  
Local government — more jobs  
Everyone get involved  
Government and parents and whole town come and pitch in  
Ask the council  
Make more money

## Community Studies Project

A Year 10 student Port Augusta Secondary School

On Tuesday 7<sup>th</sup> of March I went to Ramsay Village for my first time and had a group discussion with 3 of the residents there. While there, I asked them questions about Port Augusta : Shaping the Future project.

My Key questions were:

- (a) What things do you like having lived in Port Augusta?
- (b) What could be changed to make Port Augusta a better place?
- (c) How can this be done?

I got many great responses from the residents. These being:

They like cosy access to the doctors and the hospital. They like the taxi services here as it's their most common use of transportation.

One lady really liked having access to her church in which she was really involved.

The gentleman said that he really enjoyed the scenery. He explained it as a gorgeous and terrific view from where he is staying coming from Adelaide has been one of the best things he has done.

Some of the changes that were suggested by the group were drugs. There needs to be more drug education in all of the schools. Too many people are getting their houses broken into from drug related problems.

Another lady said when someone commits a crime then their names should be published in the local paper. This is because the community does have the right to know who has done what.

The gentleman said that he would like to see more work done on the footpaths. This is because it makes walking with a walking frame very difficult. He also brought up the issue about X-rays. If you need to have X-rays done then you have to go to Whyalla to get them done and some of the residents can't get there for them.

Another lady said there needs to be a bus stop at the corner of Commercial Rd and Tassie St.

The gentleman said there needs to be more for the youth. HE would like to see qualified youth leaders, which don't only steer them the right way in life but have some kind of spiritual knowledge . The youth organisation needs to be cheap for the youth but worthwhile for them. The youth these days need to live together and reach out to each other.