

# CONFIDENTIAL REPORT

 <b>PortAugusta</b> CITY COUNCIL	REPORT FOR	<b>Council Meeting</b>
	MEETING DATE	<b>28<sup>th</sup> March 2011</b>

REPORT FROM	Director, Community Services		
REPORT TITLE	<b>Investigation of Future Aged Accommodation Options – Update 1</b>		
FILE NAME	F10/2812	RECORD NO	AR11/5183

<b>STRATEGIC PLAN SUB GOAL/S</b>
1.3 Best practice in community programs & facilities managed by Council.
4.2 Plans for the provision of additional infrastructure to meet the needs of our growing community.
6.1 A professional effective, efficient & customer focused organisation, responsive to the needs of the community.
6.2 Optimise the use & management of the council's financial & physical resources.

## **PURPOSE**

To seek endorsement of the Memorandum of Understanding developed between Little Company of Mary Health Care (Calvary Services) and Port Augusta City Council to enable both parties to work together to adopt a co-ordinated approach to the planning and delivery of services to improve outcomes for older people living in Port Augusta.

## **RECOMMENDATION**

### **Council:**

1. Receives and notes the report (AR11/5183) dated 23<sup>rd</sup> March 2011, submitted by the Director, Community Services concerning "Investigation of Future Aged Accommodation Options – Update 1".
2. Endorses the Memorandum of Understanding to enable both parties to work together to adopt a coordinated approach to the planning and delivering of services to improve outcomes for older people living in Port Augusta.

## **BACKGROUND**

1. At the meeting held 23<sup>rd</sup> August 2004 Council considered a report from the Director, Corporate Services regarding the operation of Council's Aged Care Facilities and at that time resolved not to take any action to investigate the sale or to sell either the Nerrilda Nursing Home or AM Ramsay Village.

2. On 22<sup>nd</sup> May 2006 following the review of Council's programs and services, and an in depth review undertaken of a number of key services including aged care services, Council resolved to maintain its existing Aged Care facilities and services and proceed with the building extensions to Nerrilda Nursing Home and AM Ramsay Village.
3. On 27<sup>th</sup> August 2007, Council formally received the Ageing Strategy 2007-2012 developed by Angela Hazebroek of Urban & Regional Planning Solutions. A key goal of this Ageing Strategy is to "plan now to meet the projected future demand for residential aged care places, so that all older people have access to high quality affordable facilities within their community". The strategy is to "initiate discussions with not-for-profit aged care providers to explore the potential for a partnership approach to developing and managing additional aged care places to meet demand for services after 2015. This may involve Council ceasing to be a direct funder of services after that time. Community support for this approach would be contingent on Council establishing and publicising criteria to ensure that the level of concessional access meets community needs and that the quality of care is maintained to a very high standard".
4. On 20<sup>th</sup> July 2009, Council resolved to engage Angela Hazebroek of Urban & Regional Planning Solutions to develop a prospectus for engaging potential partners and to hold discussions with parties identified by that process. Council to be provided with a further presentation of findings at the conclusion of the investigation.
5. On 23<sup>rd</sup> August 2010, Council resolved to endorse the process recommended by Angela Hazebroek of Urban & Regional Planning Solutions to further explore potential partnership arrangements for aged accommodation in the City.
6. On 21<sup>st</sup> March 2011, Angela Hazebroek briefed Elected Members as to the progress of the exploration of potential Partnership arrangements along with representatives of Little Company of Mary Health Care (Calvary Services)

## **DISCUSSION**

1. Subsequent to the Council resolution on 23<sup>rd</sup> August 2010, representatives from Little Company of Mary Health Care (Calvary Services), Council representatives with the assistance of Angela Hazebroek have developed a Memorandum of Understanding (MOU).
2. Discussions have focussed on the continuum of care for residents and ensuring our community has sufficient accommodation options in the mid to long term. Agreed outcomes include:
  - Maintain and exceed existing service quality in aged care facilities
  - Access to aged care facilities based on need not financial means
  - Optimising utilisation of beds and services and supporting growth in bed numbers in residential care facilities for people needing a high level of support
  - Provision of a range of housing that meets the needs of older people with respect to affordability (rental/purchase), adaptability, accessibility with care and support when required.
  - Strong community support and confidence in the quality of care and support available to older people and their carers.

- Increased range of services available to older people and strengthening the co-ordination of services including planned and emergency respite care, palliative care, dementia care, mental health and health status monitoring.
  - Provide broader opportunities for attracting, training and retaining high quality and committed aged care workers.
  - Education, support and counselling for carers
  - Contribute to strengthening the links between service providers and community organisations to increase opportunities for social connection.
  - Optimise the use of resources by focussing on assisting older people to maintain their own health and well being and tailoring flexible support services that recognise that people's needs are constantly changing.
3. This Memorandum of Understanding sets out the purpose of the partnership, the expected outcomes and the process for achieving those outcomes.
  4. For this investigation to progress, it is now necessary for the Memorandum of Understanding to be ratified by Council.

### **CONFIDENTIALITY PROVISIONS**

It is considered that pursuant to Section 90(3)(b) of the Act, the information to be received, discussed or considered in relation to this agenda item is information the disclosure of which could reasonably be expected to confer a commercial advantage on a person with whom the Council is conducting business, or proposing to conduct business, or would prejudice the commercial position of the Council.

**It is recommended that Council** maintain the confidential provisions as outlined above until **31 July 2014 (Timeframe changed refer to Council resolution AR11/15375)**..

### **RISK MANAGEMENT**

#### **1: Financial/Budget**

An allowance of \$5,000 has been made within the 2010/11 budget to engage Ms Hazebroek to continue with the next step of this process.

The financial implications of the future options of Council's Aged Care Facilities will be demonstrated as part of a final presentation to Council once full investigations have been completed.

#### **2: Legal**

The implications of the Department of Health and Ageing's Capital Grant Funding Agreement for Nerrilda Nursing Home and AM Ramsay Village have to be considered as this impacts on options available.

Any proposed agreements as a result of this investigation will require a legal opinion prior to consideration by Council.

#### **3: Environment**

n/a

#### **4: Community**

##### 4.1 General

Port Augusta, as with the rest of the nation is an ageing community. The key reason to consider future options is to ensure that the needs of the community of Port Augusta are met and that our residents receive the best quality aged care outcomes into the future.

##### 4.2 OPAL Program

By having a more comprehensive aged care service in Port Augusta the diet and exercise habits of aged people can be monitored to ensure their health and wellbeing.

**ANNE O'REILLY**

**23/03/2011**

CONFIDENTIAL

# Memorandum of Understanding

## 1.0 Purpose of this Partnership

The Port August City Council (referred to as Council) and Calvary Services have resolved to work together to adopt a co-ordinated approach to the planning and delivery of services to improve outcomes for older people living in Port Augusta by:

- 1) Demonstrating need and developing a coherent case for additional services and funding
- 2) Making the best use of existing beds, facilities and services
- 3) Securing additional residential beds and community based services for people with high care needs beyond 2016.
- 4) Increasing respite care opportunities for both planned and emergency situations.
- 5) Developing greater integration across all forms of aged care including home based packages, hospital treatment, respite care, transitional care and residential care
- 6) Sharing expertise and resources in the delivery of care and support
- 7) Providing affordable, adaptable and supported retirement housing for rent and purchase in locations that offer easy access to services and opportunities for social interaction.
- 8) Facilitating innovation in housing, planning and service provision in any relevant areas.

## 2.0 Outcomes

Council and Calvary Services are committed to building their partnership to achieve the following outcomes:

- 1) Maintain and exceed existing service quality in aged care facilities
- 2) Access to aged care facilities based on need not financial means
- 3) Optimising utilisation of beds and services and supporting growth in bed numbers in residential care facilities for people needing a high level of support
- 4) Provision of a range of housing that meets the needs of older people with respect to affordability (rental/purchase), adaptability, accessibility with care and support when required.
- 5) Strong community support and confidence in the quality of care and support available to older people and their carers.
- 6) Increased range of services available to older people and strengthening the co-ordination of services including planned and emergency respite care, palliative care, dementia care, mental health and health status monitoring.
- 7) Provide broader opportunities for attracting, training and retaining high quality and committed aged care workers.

- 8) Education, support and counselling for carers
- 9) Contribute to strengthening the links between service providers and community organisations to increase opportunities for social connection.
- 10) Optimise the use of resources by focussing on assisting older people to maintain their own health and well being and tailoring flexible support services that recognise that people's needs are constantly changing.

**By working together we believe that we can better meet the needs of our community. Collaboration across the whole range of services (accommodation, support and programs) will achieve improved outcomes for older people , their families and carers.**

### 3.0 Process

- 1) Council and Calvary Services will nominate at least two organisational representatives to explore and develop partnership opportunities.
- 2) The process will be facilitated by an independent consultant committed to assisting the partners to work towards their agreed objectives and to negotiate acceptable solutions to differences of opinion, where this is necessary.
- 3) The organisational representatives and the independent consultant will respect the Confidentiality Agreements that apply to all discussions and actions associated with this partnership. It is acknowledged that this agreement extends to the Elected Members of Council and the Board of Directors of Calvary Services.
- 4) Meetings will be held as required, but at least once every two months at mutually convenient locations and times.
- 5) Each meeting will identify tasks to be undertaken by the partners and consultant and a suggested time frame. All representatives will endeavour to take these actions and report on progress at the next meeting.
- 6) Open and constructive discussion will be encouraged at all times. Representatives shall be free to test the respective advantages and disadvantages of any approach.
- 7) Representatives will respect each other and support the expression of divergent views in the interest of robust discussion.
- 8) Where differences in organisational viewpoints cannot be resolved through facilitated discussion these will be noted in the meeting record. If these differences are fundamental to achieving partnership outcomes the partners agree to meet separately with the consultant to clarify their position and identify the basis for negotiation.

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Name:

Position:

Organisation: Port Augusta City Council

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Name:

Position:

Organisation: Calvary Services

Dated \_\_\_\_\_ of \_\_\_\_\_ 2011.