

# PORT AUGUSTA ALCOHOL MANAGEMENT GROUP ACTION PLAN JULY 2020 – DECEMBER 2021

This Plan is an 18 Month Action Plan that will provide guidance to monitor and evaluate the 4 Strategic Areas to achieve the 15 Key Initiatives and that they are each allocated actions, measures, agency leads, timelines and outcomes.

*MONITORING & EVALUATION  
PLAN of the PACA&ODMP*

## SECTION TWO: PORT AUGUSTA COMMUNITY ALCOHOL & OTHER DRUG MANAGEMENT PLAN

### 2020 - 2023

The PACA&ODMP and the 18 Month Action Plan will work on the 4 Strategic Areas to achieve the 15 Key Initiatives and that they are allocated objectives and actions, agency responsibility, timelines, outcomes and measurements. Within the Plan various agencies are listed as responsible for actions against specific objectives.

Where “Key Agencies” are listed in the responsibility column of the Plan this refers to all agencies who are:

- Members of the Port Augusta Alcohol Management Group, and
- Other agencies who may be allocated specific tasks within the Plan

### LIST OF “KEY AGENCIES”: ACRONYMS & ABBREVIATIONS

Aboriginal Affairs & Reconciliation (DSD & AAR)	Country Outback Health
Aboriginal Drug and Alcohol Council (ADAC)	Davenport Community Council (DCC)
Aboriginal Family Support Service (AFSS)	Department Correctional Services (DCS)
Aboriginal Justice Officers (AJO)	Department Child Protection (DCP)
Aboriginal Legal Rights Movement (ALRM)	Department Education & Children’s Development (DECD)
Aboriginal Women’s Legal Service (AWLS)	National Indigenous Australians Agency (NIAA)
Australian Hotels Association (AHA)	Department Recreation & Sport
City Safe K9	Drug & Alcohol Services SA (DASSA)
Clubs SA	Footsteps Residential Rehabilitation Centre (ADAC)
Common Ground	SA Housing Authority
Consumer and Business Services	Lakeview Accommodation Centre (LAC)
Country SA PHN (Primary Health Network)	Life Without Barriers (LWB)

## LIST OF “KEY AGENCIES”: ACRONYMS & ABBREVIATIONS

<b>Local Magistrates</b>	<b>Taxi Companies</b>
<b>Pika Wiya Aboriginal Health Service Inc (Pika Wiya)</b>	<b>Uniting Country SA (UCSA)</b>
<b>Port Augusta Alcohol Management Group (PAAMG)</b>	<b>Women's Legal Service</b>
<b>Port Augusta City Council (PACC)</b>	
<b>Port Augusta Family Conference Team</b>	
<b>Port Augusta Hospital &amp; Regional Health Service Inc (PAH&amp;RHS)</b>	
<b>Port Augusta Liquor License Accord (Liquor Accord)</b>	
<b>Port Augusta Substance Misuse Service (PASMS-SUU-CNP, MAP, AOP &amp; ENP)</b>	
<b>Port Augusta Youth Safe Bus</b>	
<b>Red Cross</b>	
<b>Salvation Army Community Services</b>	
<b>SA Ambulance Service (SAAS)</b>	
<b>South Australia Police (SAPOL)</b>	
<b>Stepping Stones Day Centre (SSDC) (ADAC)</b>	

**STRATEGY ONE: GOVERNANCE AND LEADERSHIP:** The Port Augusta Alcohol Management Group will take a leadership role to facilitate coordinated and integrated approaches to service provision and planning for future service provision. It will work to strengthen interagency partnerships and to ensure community participation is inclusive and effective.

Strategy	Actions	Lead Agency	Measures	Outcomes/Comments/Timeframe
<b>1.0 Governance &amp; Leadership</b>  <b>1.1.1</b> PAAMG acts to be recognised as the key planning and coordinator of initiatives re alcohol and other drugs use and misuse in Port Augusta.	<b>1.1.1.1</b> Continue to factor this objective into updates of the Memorandum Of Agreement (MOA);	PAAMG	Endorsed MOA's	Ongoing
	<b>1.1.1.2</b> Maintain agreement and endorsement from all Key Agencies on the updates;	PAAMG	Review of TOR as scheduled	Ongoing
	<b>1.1.1.3</b> Maintain effective membership of the PAAMG;	PAAMG & Key Agencies	An updated page on PACC Website is maintained	Ongoing
	<b>1.1.1.4</b> Agencies will seek letters of support and or recognition of required new service initiatives that are needed for funding tender applications;		Number of support & or recognition letters sought & provided	Tri-annually in line with Service Agreements
	<b>1.1.1.5</b> The group will identify any gaps/overlaps with AOD services.	AOD Managers	Ensure that any identified gaps/overlaps are included in this Community Alcohol & Other Drug Management Plan.	Ongoing as identified.

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<b>1.0 Governance &amp; Leadership</b>  <b>1.1.2</b> PAAMG acts to ensure adequate resources are available to provide leadership and policy development.	<b>1.1.2.1</b> Allocated to the Community Harmony Manager through the Community Harmony Office and the Directorate of City Services;	PACC	The business of the PAAMG is conducted in a timely and professional manner	
	<b>1.1.2.2</b> Sub working groups are set up on an as needs basis;	PAAMG	<ul style="list-style-type: none"> <li>Organising of sub groups</li> <li>Grant Application processes</li> </ul>	Ongoing
	<b>1.1.2.3</b> Invite experts to address PAAMG around national & international recognised evidence based models and initiatives;	PAAMG	Members will make suggestions of who & when to invite at a meeting to ensure consensus with the group.	
	<b>1.1.2.4</b> All PAAMG Documents are monitored, reviewed, evaluated & updated appropriately.	PACC	CH Manager will table updated or reviewed documents for endorsement from the Group.	Ongoing

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<b>1.0 Governance &amp; Leadership</b>  <b>1.2 Ensure comprehensive and inclusive community consultation concerning alcohol and other drug initiatives.</b>	<b>1.2.1.1</b> Maintain a Consultative Framework and Communication Strategy for the PAAMG and other initiatives  <b>1.2.1.2</b> Facilitate appropriate consultations and periodic surveys	PAAMG Sub Group  PAAMG & PACC	Consultations are effective and community awareness and understanding is high; Monitor & Review Consultative Framework document; Monitor & Review Communication Strategy document – inclusive of a Public Media Plan; Number & type of consultations; Periodic community Surveys; Website linkages available	Annually in January  Annually in January  Ongoing

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<b>1.0 Governance &amp; Leadership</b>  <b>1.3 Improve Inter Agency Partnerships and Liaison</b>	<b>1.3.1.1</b> Factor relevant principles into the general MOA with all Key Agencies that promote: Interagency planning where possible re current and new service provision; Increased partnerships for service provision and funding options <b>1.3.1.2</b> Key Agencies sign off on the MOA  <b>1.3.1.3</b> Lobby for access to Statistical DATA when/if required	PAAMG & Key Agencies     PAAMG & Key Agencies   PAAMG	Current and future interventions are coordinated and enhanced; Endorsed MOA's Increased Partnership Agreements; Statistical Data is provided; Formalising current practices of dealing with a community concern or issue; A PAAMG Sub group set up of the agencies that are out on the streets providing services; Letters from the Group as a whole & members support sought.	Ongoing   Annually in July  CD Manager to call a meeting by August 2020   Ongoing

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<b>1.0 Governance &amp; Leadership</b>  <b>1.4 Evaluation processes are based on comprehensive monitoring and community responses.</b>	<b>1.4.1.1</b> Monitor, review and evaluate both the Dry Zone Outcomes & PACAODMP Outcomes;	PAAMG	Evaluation processes are effective and timely: Dry Zone Review; Alcohol & Other Drug Management Plan Outcomes;	Ongoing
	<b>1.4.1.2</b> Review & maintain the Data Set to collect appropriate quantitative & qualitative data	PAAMG – Chairperson (Community Harmony Manager)	Current Data Set Framework	Oct/Nov 2020 & then Annually Ongoing
	<b>1.4.1.3</b> Conduct community surveys & seek data from services that monitor the indirect consequences of the Dry Zone ie Domestic/Family Violence, Homelessness and Mental Health or on the PACAMP	PAAMG	Additional Data; Community Surveys as per 1.2; Will regularly meet to coordinate data & invite other services on an as needs basis.	Dec Annually Ongoing



**STRATEGY TWO: SUPPLY REDUCTION AND MANAGEMENT:** The Port Augusta Alcohol Management Group will work with agencies to ensure strategies are implemented to reduce the effects of substance misuse and binge drinking on the Port Augusta community; and to maintain public safety through continued reduction in public drunkenness and anti-social behaviour.

Strategy	Actions	Lead Agency	Measures	Timeframe/Outcomes/Comments
<b>2.0 Supply Reduction &amp; Management</b>  <b>2.1 PAAMG considers all evaluation material and advises PACC on an effective Dry Zone</b>	<b>2.1.1</b> Public and service provider consultations re Dry Zone review;  <b>2.1.2</b> Internal review of Dry Zone.	PAAMG & PACC  PACC	Appropriate and effective monitoring of the Dry Zone is maintained to reduce public drunkenness and any associated anti-social behaviours by reviewing PAAMG Minutes; Number & type of consultations; Annual data monitoring; Review of Dry Zone. PAAMG will continue to monitor & evaluate the effectiveness of the Dry Zone.	April 2021 & 2023  May 2021 & 2023

**STRATEGY TWO: SUPPLY REDUCTION AND MANAGEMENT:** The Port Augusta Alcohol Management Group will work with agencies to develop and implement strategies to reduce and manage the supply of alcohol and other drugs; and to maintain public safety through continued reduction in public drunkenness and anti-social behaviour.

Strategy	Actions	Lead Agency	Measures	Outcomes/Comments/Timeframe
<b>2.2.1</b> <b>A strong and informed Liquor License Accord ensures continued proactive and coordinated responses by licensees</b>	<b>2.2.1.1</b> Maintain representation on the Liquor Accord <ul style="list-style-type: none"> <li>SAPOL &amp; CBS &amp; rep from PAAMG</li> <li>Aboriginal representative</li> </ul>	Liquor Accord, SAPOL, CBS, PAAMG.	The Accord contributes effectively to an increase in responsible drinking culture; Accord information will be discussed at PAAMG	Ongoing
	<b>2.2.1.2</b> Licensed venues promote responsible & safe drinking by meeting conditions of their Liquor License, specifically: <u>DO NOT</u> serve people who are intoxicated; Evict and ban individuals when or if appropriate;	Liquor Accord, AHA, Clubs SA, SAPOL & CBS	Information from Liquor Accord, SAPOL & CBS; Information from venues to share with Vulnerable Person Working Group;	Ongoing
	<b>2.2.1.3</b> Ensure coordinated arrangements for Special Events.	SAPOL, LICENSED Venue, Service Provider	Events are held & managed effectively & the proper authorities are involved	Ongoing

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<b>2.2 Licensed venues create environments that promote responsible drinking &amp; minimise anti-social behaviour</b>	<b>2.2.2.1</b> Maintain the limited License package that includes a brochure & flyer.	PACC - CD	Increased number of limited License Applications detail provisions of security and transport for the event;  A package includes a brochure/flyer & Party Safe Information	Ongoing  Ongoing
	<b>2.3 To ensure strategies are implemented where possible by the Liquor Accord to reduce supply and the effects of public drunkenness.</b>	PAAMG	The Accord is fully informed of holistic community concerns and initiatives and works in partnership to achieve a more responsible drinking culture.  Meeting attendances by the PAAMG Chairperson will continue (4 per year)	Ongoing

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<b>2.4 To provide local context and recommendations with a different lens regarding supply reduction and management.</b>	<b>2.4.1.1</b> To encourage the LLA to consider and adopt some suggestions made by the PAAMG.	PAAMG	<p>PAAMG works with the LLA around supply management issues, trends &amp; initiatives;</p> <p>Take Away Outlets will create environments that promote a more responsible drinking culture.</p>	<p>Ongoing</p> <p>Ongoing</p>

**STRATEGY THREE: HARM MINIMISATION:** The Port Augusta Alcohol Management Group will work with other agencies to minimise the harm to individuals and the community associated with substance use.

Strategy	Actions	Lead Agency	Measures	Outcomes/Comments/Timeframe
<b>3.1 SAFE PARTY PROGRAM</b>  <b>A Party Safe Program is maintained and widely advertised</b>	<b>3.1.1.1</b> Update as necessary; <b>3.1.1.2</b> Hold regular media programs with regard to the package & its availability; <b>3.1.1.3</b> Maintain area on PACC Website for a link to SAPOL 'Party Safe' information; <b>3.1.1.4</b> Youth Agencies will promote the program; <b>3.1.1.5</b> Include harm minimisation strategies within the Program.	PACC - Community Development Office  PACC MEDIA & COMMS  SAPOL, Headspace, Port Augusta Youth Centre, PASMS - Outreach Program, Salvation Army	<b>Party Safe Program is more widely known &amp; available to the public through:</b> <ul style="list-style-type: none"> <li>Printed brochures/flyers</li> <li>Website Links</li> <li>Media outlets</li> <li>Packages available at Police Station</li> <li>Harm minimisation strategies are included in the Program.</li> </ul>	Review of program by June 2021  Then updates as needed ongoing.

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Strategy	Actions	Lead Agency	Measures	Outcome/Comments/Timeframe
<b>3.2.1 Environmental Safety is maintained</b>	<p><b>3.2.1.1</b> Monitor &amp; map hot spots &amp; transit corridors;</p> <p><b>3.2.1.2</b> Revitalise a "City Safe Working Party" to monitor responses to city hot spots;</p> <p><b>3.2.1.3</b> Use of &amp; appropriate increase in use of Security Cameras in all identified "hotspots";</p> <p><b>3.2.1.4</b> Ensure appropriate/improved street lighting;</p> <p><b>3.2.1.5</b> Unintended consequences of the Dry Zone was the displacement of chronic drinkers into homes. Gather anecdotal data to include with SAAS quantitative data that highlights this concern into a report.</p>	<p>SAPOL &amp; PACC (City Safe K9,AOP &amp; MAP)</p> <p>Salvation Army – Youth Safe Bus</p> <p>PACC</p> <p>SAPOL, PACC, SAAS, UCSA, The Salvation Army &amp; SSDC</p>	<p><b>The City environment is patrolled and monitored regularly.</b></p> <ul style="list-style-type: none"> <li>• Patrol routes &amp; mapping documents</li> <li>• Minutes of City Safe Working Party</li> <li>• Number &amp; location of cameras</li> <li>• Continued patrols</li> <li>• Appropriate levels of street lighting is available</li> <li>• Verbal reports between agencies</li> </ul>	Ongoing

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<b>3.2.2 Environmental Safety - Licensed Venue Safety Initiatives</b>  <b>3.3 Effective Public Transport</b> <b>3.3.1 Safe transport options are considered and facilitated</b>	<b>3.2.2.1</b> Improved CCTV monitoring <b>3.2.2.2</b> Security staff are available outside of premises at closing times <b>3.2.2.3</b> Use of plastic / cans at Special Events	Hotels, Clubs, Venues	There will be less incidents of anti-social behaviours, shorter time waiting for Taxi's & rides.	Ongoing
	<b>3.3.1.1</b> Work with Taxi Companies to ensure their reliable participation with the movement of public members at the end of an event;	PACC & Taxi Companies	Taxi's will be available to ALL areas of Port Augusta	March 2021
	<b>3.3.1.4 &amp; 3.3.1.5</b> Work with the Taxi Companies to increase the flexibility & availability of taxi's for all areas of Port Augusta;	PACC – City Services (Community Development Office)	Taxi & bus services are effective & offering more services that include Davenport	Ongoing
	<b>3.3.1.6 &amp; 3.3.1.7</b> Encourage venues to provide safer exiting processes by making transport options a consideration when applications are submitted.	Taxi Companies, Liquor Accord members, SAPOL & CBS	More Taxi's & other transport options are able to happen for a large special event. A request to have MAP's working later can be considered.	2021
				July 2021





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Strategy	Actions	Lead Agency	Measures	Outcomes/Comments/Timeframe
<b>3.4 Crisis Accommodation</b>  <b>3.4.1 Appropriate accommodation options are considered and facilitated.</b>          <b>3.4.2 Facilities are available for Women &amp; Children</b>	<b>3.4.1.1</b> Lakeview Accommodation Centre continues to provide short term accommodation for Aboriginal people; <b>3.4.1.2</b> All on the street services provide contact details for after-hours & emergency housing options; <b>3.4.1.4</b> More community awareness re identification of support services.	Housing Authority SA   Housing Authority SA, Salvation Army, Uniting Country SA, DCP & Homelessness Gateway & Shelter SA	Appropriate accommodation is available at short notice for at risk people   After hours contact details are widely known ie Homelessness Gateway; Options for crisis/short term accommodation are available; Options for Supported Residential Accommodation is available;	Ongoing   Ongoing  Ongoing
	<b>3.4.2.1</b> Identify services that provide supported accommodation to use as respite from partners/others who may be misusing substances.	Family Violence Agencies, Interagency Meetings & Housing Authority SA	HVACC Brochures are updated & available. PAAMG Annual Statistical Data Framework	Jan 2021

**STRATEGY FOUR: DEMAND REDUCTION AND MANAGEMENT:** The Port Augusta Alcohol Management Group will work with other agencies to ensure strategies are implemented to enhance service provision that promotes prevention and early intervention and provides best practice treatment for individuals with substance related dependence.

Key Initiatives	Actions	Lead Agency	Measures	Outcomes/Comments/Timeframe
<b>4.1 Appropriate, Integrated And Enhanced Service Delivery</b>  <b>4.1.1 Direct service providers ensure appropriate and integrated approaches to service delivery and service planning</b>	<b>4.1.1.1</b> Maintain a MoA with direct Service Providers to: Promote seamless service provision;	PAAMG	Service provision is client centred, integrated and flexible across all agencies by: Individual MoU's between services will exist; Case Management is being used; Staff training records are set up; AOD service directory available to the public; New service providers can provide the Library with their contact details & information on their Service.	Ongoing
	Encourage service flexibility to reduce gaps; Integrate planning & AOD/Frontline Worker training processes; Encourage participation with the electronic Service Directory available on PACC website; Have a hard copy AOD service directory available; Actively promote other services; Connect a new community service with the Library/electronic & hard copy Service Directory.	AOD Managers  (Through the PAAMG Chairperson)		Ongoing
				Ongoing

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Strategy	Actions	Lead Agency	Measures	Outcomes/Comments/Timeframe
<b>4.1.1 Promote &amp; encourage services to meet quarterly &amp; discuss service provision, training &amp; planning.</b>  <b>4.1.2 Direct service providers develop clear treatment pathways and options and make this information widely available</b>  <b>4.1.3 More counselling/support options are developed</b>	<b>4.1.1.1</b> Community Harmony Manager will set up a meeting with AOD Managers to discuss options.	PAAMG	Meetings will be held via the VPF Meetings.	Oct 2020
	<b>4.1.2.1</b> Service provision map is developed; <b>4.1.2.2</b> Service information is made available widely and on line on the Council website & available at the PACC Library.	All Agencies	Service Directory information is maintained; Service map is developed and maintained; Both are entered onto the PACC Website.	December 2021
	<b>4.1.3.1</b> Service providers consider and include online programs; <b>4.1.3.2</b> Promote & utilise assessment treatment programs & brief interventions;	PACC Library & Community Connect Agency	Additional Counselling options are available; Brief Interventions are evident in the annual statistics;	Nov 2020
	<b>4.1.3.3</b> Promote support group options for families, friends etc of a user.	All Agencies	Numbers attending the Support Group will increase	Feb 2021

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Strategy	Actions	Lead Agency	Measures	Outcomes/Comments/Timeframe
<b>4.1 Appropriate, Integrated And Enhanced Service Delivery</b>  <b>4.1.6 A range of Rehabilitation options are made available &amp; known to clients &amp; health providers</b>  <b>4.1.7 New services are integrated into the service model effectively</b>	<b>4.1.6.1</b> Day based Rehab activities are provided from the Stepping Stones Day Centre <b>4.1.6.2</b> Residential Rehab Facility continues to provide services <b>4.1.6.3</b> Rehab program options is evidence based and meets individual needs.	PAAMG	Rehabilitation options are available: Agencies are accessing the activities/programs with clients; Agencies are collaborating with facilitation & holding activities/programs; The Residential Rehab Facility is maintained & happening.	Ongoing
	<b>4.1.7.1</b> New agencies are represented on PAAMG & are directed to the PACC Website to download the historical documents & participate in coordinated services.	PAAMG	Integrated Service Provision is maintained with duplication reduced & gaps filled: Terms of Reference PACAODMP (Port Augusta Community Alcohol & Other Drug Management Action Plan) PAAMG Minutes Individual agency MoU's	Ongoing  (particularly with regard to the Funding cycles ie DASSA – July 2020 +3yrs +3yrs +3yrs. DPMC – July 2021 – June 2024)

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Strategy	Actions	Lead Agency	Measures	Timeframe
<b>4.2 Early Intervention Programs</b> <b>4.2.2 Early Intervention Programs are identified &amp; documented</b>	<b>4.2.2.1</b> All key agencies provide baseline information on their own alcohol related Early Intervention Programs available. <b>4.2.2.2</b> New EI initiatives are tabled for discussion at the PAAMG	Key Agencies  PAAMG members	The PAAMG and all relevant key agencies are aware of and use established Early Intervention Programs  Number of EI Programs Brief 6 monthly reports to PAAMG	Ongoing  Ongoing
	<b>4.3 Community Prevention Programs</b> <b>4.3.1 Prevention programs are developed and targeted across the community spectrum</b>	PAAMG, PACC, DASSA, SAPOL, Liquor Accord, Sporting bodies/clubs, DCP, PAYC, Dept Rec & Sport, Headspace & Clontarf Academy.	Increased capacity of the community and particularly young people to choose a responsible drinking culture: Number of programs introduced/facilitated; Number of Youth targeted programs; Posters are evident; Media strategies are documented & evident; Increased alcohol free events/areas.	October 2021  December 2021  November 2021



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Strategy	Actions	Lead Agency	Measures	Outcomes/Comments/Timeframe
<b>4.4 Community Interventions</b>	<b>4.4.1.1</b> Assessment & possible negotiation of Take Away Liquor Outlets opening times	CBS	Discussions will occur; Run a regular annual workshop with PAAMG members on Welfare Barings;	Ongoing
<b>4.4.1 Community interventions are considered and targeted across the community spectrum</b>	<b>4.4.1.2</b> Types of alcohol availability /restrictions are considered through T/A Outlets	Liquor Accord	For identified vulnerable & at risk people who are supported by an agency.	July 2021
<b>4.5 Drug Specific Programs</b>	<b>4.4.1.3</b> Welfare bans to be used proactively			
<b>4.5.1 Drug prevention programs are provided.</b>	<b>4.5.1.1</b> Programs are researched, identified & developed;	AOD Agencies	AOD Agencies to research, identify, develop & support drug specific programs for community:	Ongoing
	<b>4.5.1.2</b> Harm Minimisation, Prevention, Reduction and Treatment programs are also identified;	Community Development Manager to call a meeting of AOD Agencies	<ul style="list-style-type: none"> <li>• Support groups</li> <li>• Service Expos held</li> <li>• Programs are held</li> <li>• Data collection from <ul style="list-style-type: none"> <li>❖ CNP</li> <li>❖ SAAS</li> <li>❖ PAH</li> <li>❖ LWB</li> </ul> </li> </ul>	Oct 2020
	<b>4.5.1.3</b> Consultation with relevant agencies & community.			