

# Frequently Asked Questions



## South Australia's New Planning System

### **Q – How can I access information about South Australia's new planning system?**

**A –** South Australia's new planning system for metro areas will launch on 19 March 2021. For information or to access the new planning system please contact your local council directly, visit PlanSA at [www.plan.sa.gov.au](http://www.plan.sa.gov.au), email [PlanSA@sa.gov.au](mailto:PlanSA@sa.gov.au) or call the PlanSA Service Desk on 1800 752 664.

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### **Q – How will the new planning system help me?**

**A –** From 19 March, everyone living and working in South Australia will have access to clear and consistent planning policies. Australia's first ePlanning platform will help you to submit and track development applications online, search property zoning, find an accredited professional, review development rules, and track major projects and development activity across the state.

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### **Q – What does the ePlanning platform contain?**

**A –** The ePlanning platform brings together the PlanSA portal, the online Planning and Design Code, the South Australian Property and Planning Atlas and the electronic Development Application Processing system.

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### **Q – Who can use the ePlanning platform?**

**A –** From 19 March, everyone living and working in South Australia can use the new planning system and the ePlanning platform. The Planning and Design Code and the ePlanning platform have been operational in outback and rural areas of the state since 31 July 2020.

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### **Q – Do I need development approval?**

**A –** If you're planning on undertaking development, you may need approval before you get started.

To find out if approval is needed for your project, you can access the Approval Wizard at [www.plan.sa.gov.au](http://www.plan.sa.gov.au) to confirm the next steps. By answering a few questions about your plans, the wizard can determine:

- If you need approval
  - How to apply for approval
  - Who to contact for more information.
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**Q – How do I lodge an application?**

**A** – To find out the information you'll need to provide, what fees apply and how to lodge your application visit PlanSA at [www.plan.sa.gov.au](http://www.plan.sa.gov.au) and click on Lodge An Application within the Development Applications menu. From here you will be able to create an online account to lodge your development application online. Should you require further information, a range of training materials can be found on the PlanSA website.

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