



Port Augusta
CITY COUNCIL



Plan of Management relating to Dogs and Cats

2017-2021

Effective from 25 April 2017 and expires 24 April 2022

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1. EXECUTIVE SUMMARY

Port Augusta is situated at the top of Spencer Gulf, approximately 300km north of Adelaide in South Australia. Port Augusta has a population of approximately 14,500 people and is well recognised as the 'Crossroads of Australia' being the Gateway to the Flinders Ranges, the Outback and Spencer Gulf. The community of Port Augusta enjoy an outdoor lifestyle and attracts many visitors travelling north, south, east and west annually.

This Animal Management Plan has been prepared by the Port Augusta City Council (the Council) with the support of community representatives via the Animal Management Working Party, to provide a planned approach to undertaking its responsibilities pursuant to the *Dog and Cat Management Act 1995*. Consultation has also been undertaken with the wider community to provide an opportunity for their input into the preparation of the Plan.

The Dog and Cat Management Board must approve the plan of management before it takes effect.

This Plan contains a wide range of initiatives to be implemented over a 5 year period and is seen as a vital tool in the promotion and management of responsible pet ownership throughout the city.

The Plan aims to:

- encourage responsible dog and cat ownership;
- reduce public and environmental nuisance caused by dogs and cats;
- promote the effective management of dogs and cats, whilst focusing on the need to educate the community in respect of the law relating to dogs and cats; and
- harness the benefits of dog and cat ownership and ensuring that the expenditure of dog registration fees addresses both dog and cat management issues from 1 July 2017.

Mission Statement:

‘Continue to promote and facilitate responsible ownership of dogs and cats, animal welfare and the benefits of animal companionship focusing on the legitimate needs of pets and their owners while respecting the rights of other members of the community and protecting the environment’.

2. BACKGROUND

In 2004 significant changes to the Dog and Cat Management Act 1995 were implemented. As part of these legislative provisions, Councils were required to develop and maintain Animal Management Plans for the management of dogs and cats within the community.

Council at its meeting held on 27 March 2006, adopted its first Animal Management Plan 2005-2010 and adopted its second Animal Management Plan 2011-2016 at its meeting held on 26 July 2010.

An evaluation was completed in May 2016 of the outcomes achieved against the 2011-2016 Animal Management Plan and a report was submitted to Council for information. The results of this evaluation are available for perusal on the Council website under ‘The Council’ – ‘Agendas and Minutes’ – ‘Strategic Management Committee’ – ‘Agenda 16 May 2016’.

Significant legislative changes have been introduced into Parliament as outlined within the Dog and Cat Management (Miscellaneous) Amendment Bill 2016. The main changes to the Act are:

- Microchipping – introducing a requirement for all dogs and cats to be microchipped by the proposed age of three months from 1 July 2018.
- De-sexing – introducing a requirement to de-sex all dogs and cats born after the proposed date of 1 July 2018 and by the proposed age of six months.
- Breeders – introducing a requirement that a person must not sell a dog or cat they have bred unless they are registered as a breeder with the Dog and Cat Management Board.
- Sellers – introducing a requirement for certain information to be provided to the buyer.
- Council Powers – providing Councils, which are responsible for dog and cat management in their local areas, with greater powers to administer and enforce the Act.
- Assistance Dogs – changing who can accredit animals.

Changes to the Act were passed by Parliament in July 2016. The amendments to the Act and the Regulations relating to these amendments will become operational from future dates during 2017 and 2018.

3. THE LAW/GUIDELINES

The *Dog and Cat Management Act 1995* (the Act) and *Dog and Cat Management Regulations 2017* provides the legislative framework to be adhered to in relation to the management of dogs and cats within the community.

The Council delegates powers under the Dog and Cat Management Act 1995 to the Chief Executive Officer who in-turn, with the approval of Council, sub-delegates these powers to relevant Officers within the organisation.

The General Inspectors report directly to the Director – City & Cultural Services.

Enforcement Provisions:

- The Dog and Cat Management Act requires the Council to enforce the provisions of the Act in the area of the Council. The approach of the Council in the first instance will be to encourage people to accept their responsibilities of pet ownership and comply with the provisions of the Act voluntarily.
- However, the community has an expectation that public places are monitored to ensure that the provisions of the Act are complied with and that appropriately trained and authorised persons are available to respond to concerns of the community and serious breaches of the act and Council By-Laws.
- Council will allocate appropriate resources to provide after hour services to meet the community's expectations, however after hours services will be provided for emergency situations or animal injury purposes, at the discretion of the on-call officer.
- The Chief Executive Officer is appointed as the Registrar and Council employs two full time Authorised Officers. After hours support is provided by a further casual Authorised Officer and another Council officer as required.
- Council will respond to calls/complaints from members of the public regarding possible non-compliance with the provisions of the Act and Council By-Laws.

4. REVENUE

Pursuant to Section 25 of the Act the Dog and Cat Management Board administer a Dog and Cat Management Fund. Port Augusta City Council is required to contribute 10% of revenue raised through dog registration fees to the Dog and Cat Management Board. This percentage contribution is proposed to increase to assist in maintaining a new Dogs and Cats Online centralised database.

Council annually determines its proposed dog fees. The Act requires a mandatory rebate for a 'standard dog or cat' which is one that is both microchipped and desexed. Council offers other discretionary rebates and the fee structure is available within Council's Fees and Charges Register and is available on Council's Website under 'The Council' – 'Council Documents' – 'Registers'.

5. OPEN SPACE STRATEGY

The Open Space Strategy (the Strategy) and Community Land Management Plan (CLMP) have been formulated by Council to assist in achieving the aims of this Plan. Animal management should be included in the future planning, development, management and maintenance of open spaces within the City. The Strategy takes into account a number of issues with respect to domestic animals, including:

- provision of facilities for dogs and dog walkers;
- health, safety and aesthetic impact of animal faeces within open space;
- dog controls within open space (i.e. off-leash, on-leash, prohibited areas), including adequate off-leash areas for dog exercise.

The Strategy and CLMP supports a range of dog controls across the City, which recognise the primary function of each reserve and the rights of other park users. These documents also support the development of some specific dog exercise and training areas and facilities across the city, the number and location of which will depend on:

- the main function of a particular park and location of parks;
- dog exercise requirements, i.e. suitable fencing, water, interesting activities/terrain for dogs, large enough area etc; and
- distribution of dog owners across the city, which may vary from time to time.

The Strategy and CLMP makes the following specific recommendations about domestic animals:

- support a range of dog controls across the city, which recognises the primary function of each reserve and the needs of other park users.
- Input of dog owners regarding the planning of open space development should be sought during the consultation with the general community as well as through focus groups.
- Support the need for initiatives regarding the management of dog faeces in public places
- Provide education for dog owners.
- Investigate need to small dog parks and large dog parks

To identify the open space areas within Port Augusta, please refer to the Open Space Strategy, Community Land Management Plans and Animal Management Plans. All of these documents identify the types and use of various open spaces and the management of the areas.

These documents are available for easy access on Council's website www.portaugusta.sa.gov.au under the heading 'The Council' and then click 'Council Documents'. Hardcopies are available for purchase, for a fee as determined by Council and outlined within the Fees and Charges Register, from the Civic Centre, 4 Mackay Street, Port Augusta.



6. COUNCIL'S MANAGEMENT OF DOGS

6.1 Dog Registration

Pursuant to Section 33 of the *Dog and Cat Management Act 1995*, dogs of or over 3 months of age must be registered. Expiation fees apply to unregistered dogs so it is very important that dog owners ensure that their dog/s registration is up to date and renewed by the due date. Port Augusta City Council has introduced a late fee of \$15. As from 1 September 2017, Council will apply the expiation fee of \$170 and the late fee of \$15 to all dogs that have not had their registrations renewed by the due date of 31 August each year.

Port Augusta City Council offers a number of dog registration discounts and these are available for perusal on Council's website under 'The Council' – 'Council Documents' – 'Registers' – 'Fees and Charges'.

6.2 Detention arrangements of dogs seized

Council has a secured holding area for all seized dog at the Animal Pound, Prosser Street, Port Augusta. Dogs seized are advertised on Council's Pet Website, the Council's Website and the whiteboard outside the animal compound to ensure visibility to the public out of working hours, which assists in ensuring that dogs are returned to their owners as soon as possible.

When a dog is found wandering at large and is seized, Authorised Officers endeavour to identify the owner of the dog by checking for a microchip or any other visible signs, such as a dog name tag with contact details or alternatively a Council Dog Registration Disc. If the owner can be identified immediately contact will be made with the owner to collect their pet from the Pound. Alternatively, if the owner cannot be identified, the dog will be held at the Pound for 72 hours, after which Officers will, if the dog is suitable to be rehomed try to rehome the dog or pass it onto a Pet Rescue group. If owner identification is not able to be ascertained and the dog is not able, for whatever reason, to be rehomed, the dog will be transferred to the Council's local service provider to be euthanised.

When a dog is taken to the Pound without identification, all efforts will be made to locate the owner by way of:

- 1) Notice placed at the Council's Civic Centre
- 2) Details of impounded dogs included on a Board at the Pound (Prosser Street, Port Augusta), which is visible at all times.
- 3) Council's Lost and Found Facebook Page
- 4) Other social media forums, as appropriate

Dog owners will be required to desex all new generations of dogs born after the proposed date of 1 July 2018 and by the age of six months. Owners will not be required to desex dogs born before 1 July 2018, however desexing of all dogs is supported and encouraged.

Dog owners will be required to microchip all dogs from 1 July 2018 including new pups by the proposed age of three months.

6.3 By-laws

Port Augusta City Council has a Dog By-Law which provides further legal provisions in relation to the management and control of dogs within the area. The By-Law is available on Council's website under 'The Council' – 'Council Documents' – 'By-Laws'.

6.4 Partnerships established with community organisations

a) *Rescue*

Jenny's Angels Faith, Hope and Charity
Email:
Phone: 0407 398 682

b) *Veterinary Services*

Port Augusta Veterinary Services
40 Railway Parade
Port Augusta SA 5700
Phone: 86424011

Redgum Vet & Pet Boarding
24 Woodcock Street
Port Augusta SA 5700
Phone: 86423308

c) *Pet education providers*

The Dog and Cat Management Board provide a program 'Living safely with Pets' which is offered to all schools across the State.

d) *Training organisations*

The Port Augusta Dog Club operates at the Port Augusta Community Clubrooms, Gardiner Avenue, Port Augusta West. Contact with the Dog Club can be made on 0422 289 474 or email to portaugustadogclub@hotmail.com to ascertain the various services and training sessions held weekly. Council supports the Dog Club through the provision of facilities at the Port Augusta Community Clubrooms at a minimal charge.

7. COUNCIL'S MANAGEMENT OF CATS

7.1 *Detention arrangements for cats seized*

All cats caught by Council are delivered to Council's local service provider and all unidentified cats are euthanized or rehomed at their discretion. The owners of any cats identified by a microchip or other identification on the cat will be notified by the Council's local service provider or Authorised Officer of collection arrangements. If the cat is assessed as being friendly and well cared for every effort will be made to find the owner, however if this is not possible, within a **24 hour period** the Council's local service provider may try to rehome the animal or alternatively euthanise it.

Unlike dogs, cats are not provided a window of opportunity (e.g. 72 hours) to find owners, and to protect the lives of cats, it is in the best interest of the owner, to ensure that cats are microchipped and registered with the chip registration body, so that they can be returned home quickly and safely. Cat owners will be required to desex all new generations of cats born after the proposed date of 1 July 2018 and by the age of six months. Owners will not be required to desex cats born before 1 July 2018, though the desexing of all cats is highly recommended and encouraged.

Costs are incurred by Council's local service provider for boarding cats (e.g. \$16.50 per day) that are seized and while trying to locate the owners. These costs will be recouped by the local service provider upon return and collection of the cat to the owner. If the owner refuses to pay these costs the Council local service provider's policy will be initiated. The owner and Council's local service provider will negotiate these conditions.

Cat owners will be required to microchip all cats after the proposed date of 1 July 2018 and by the age of three months.

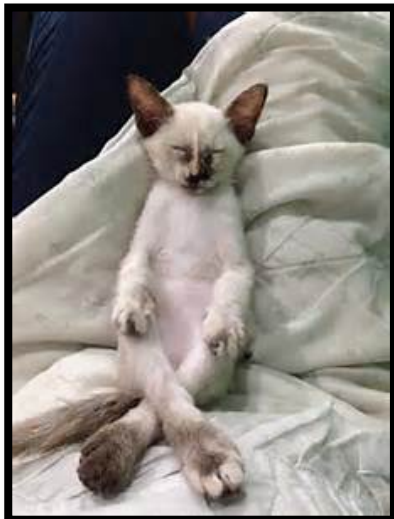
Council addresses complaints from members of the community in relation to wandering cats and if a nuisance is being caused by cat/s in a neighbourhood, Council has cat trap hire options to assist residents in capture and removal of the cats. If cats are identified, Authorised Officers and Council's local service provider take this opportunity to promote responsible pet ownership with the owner and the importance of containing cats on their own property.

7.2 *Services available from Council*

Council has introduced a Cat Trap hire deposit process, whereby a member of the community who is experiencing a cat nuisance, will pay a \$50 bond at the Civic Centre, for a Cat Trap and then make arrangements to collect a Cat Trap from the Animal Pound. If a cat is caught, the community member will then take the cat in the trap to Council's local service provider, and then return the cat trap to the Animal Pound and the deposit will be refunded, either by direct deposit to bank account or by cheque. Cat Trap hire will be for a seven day period only.

7.3 *By-Laws*

Port Augusta City Council has a Cat By-Law which provides further legal provisions in relation to the management and control of cats within its area. The By-Law is available on Council's website under 'The Council' – 'Council Documents' – 'By-Laws'.



8. OBJECTIVES/STRATEGIES/MEASURES (KPI)

8.1 COUNCIL OPERATIONS			
a) Council authorised officers have capacity to administer and enforce the Dog and Cat Management Act			
	Objective	Strategies	Measures
i.	Appropriately Trained Workers	Staff undertake training, as required, relating to new legislative provisions under the Dog and Cat Management Act.	Type and number of training sessions attended
b) Education of the community			
	Objective	Strategies	Measures
i.	Greater knowledge of the dog and cat legislative provisions	Promotion of the need for breeders to be registered with the Dog and Cat Management Board	Number of promotional activities undertaken Number of Port Augusta breeders registered with the DCMB
ii.		Promotion of introduction of legislation requiring all new generations of dogs and cats over 6 months of age to be desexed.	Number and types of promotional activities undertaken Number of new generation dogs and cats de-sexed annually
iii.		Promotion of introduction of legislation requiring all dog and cats three months of age or older to be microchipped.	Number and types of promotional activities undertaken Number of dogs and cats three months of age or older microchipped annually. Annual reduction in cats found not microchipped or desexed. Annual reduction in nuisance cat complaints.
iv.		Implement various campaigns, such as Wandering Dog and Cat Campaigns and benefits of identification to highlight various issues relating to responsibility pet ownership.	Number and type of campaigns undertaken annually. Annual reduction in Dog and Cats Wandering at Large. Annual reduction in dogs and cats found not microchipped or desexed.
v.	Proactive education of pet owners to ensure they are aware of their responsibilities	Participate at community events with other local organisations to promote dog and cat ownership and encourage positive behaviours of pets and their owners.	Events participated in and target audience.

vi.		Provide educational material for display and circulation to membership, clients etc to promote responsible pet ownership to Veterinary Clinics, Library, Dog Club, Local Rescue Group, Schools, Civic Centre.	Number of pamphlets/brochures circulated. Number and type of different locations where educational material was distributed.
vii.	Ensure up-to-date promotional materials available.	Regularly review and update promotional material to ensure it is accurate	Types and promotional material provided.
c) Effective Reporting and Management Structures			
	Objective	Strategies	Measures
i.	Maintain appropriate reporting mechanisms for all reporting requirements under the Dog and Cat Management Act 1995 to ensure timely reporting to the Board.	Implement reporting system for compliance with regulatory provisions Ensure Council's Dog Incident Reports are uploaded to the DCMB Dog Incident System.	Reporting System developed and implemented Number and type of reports generated.
d) Community awareness of pet ownership benefits and responsibilities			
	Objective	Strategies	Measures
i.	Encourage Council's and Local Rescue Groups 'Responsible Pet Ownership Scheme'	Undertake community awareness activities, using various communication mediums, to highlight the benefits and responsibilities of pet ownership.	Number of activities completed. Types of communication mediums used to advertise.
ii.	Provide links on Council's Website to other appropriate websites for easy access to relevant services.	Provide links on Council's Website to other appropriate websites about dogs and cats to facilitate access to relevant services and information.	Number of links listed on Council Website and names of Groups/Services.
iii.	Community adequately informed of Dogs On-Leash, Off-Leash and Prohibited areas.	Review and update the Dogs On-leash, Off-leash and Prohibited areas.	Schedule of On-Leash, Off-Leash and Prohibited areas reviewed and attached to Animal Management Plan and advertised on Council's Website.
e) Visitor Information/Facilities			
	Objective	Strategies	Measures
i.	Provide relevant information to various services within Port Augusta and Stirling North to ensure visitors are aware of Dog and Cat Management services that are available.	Supply Brochures to accommodation facilities including caravan/cabin parks on dog on-leash, off-leash and prohibited areas within the City	Number of facilities provided with brochures.

f) Registration of Dog and Cat Breeders			
	Objective	Strategies	Measures
i.	Promote the new legislative requirements for all breeders to be registered with the Dog and Cat Management Board	Actively investigate any pup and kitten litters identified for sale and ensure that the owners are registered with the Dog and Cat Management Board.	Reduction in the number of owners selling pups and kittens who are not registered breeders.
ii.		Promote the requirement for all owners having to be registered with the Board if their dog or cat has a litter of pups or kittens.	Number of promotional activities undertaken. Number of expiation notices issued for breach of the Act. Number of breeders registered with the Board from Port Augusta.

8.2 DOG MANAGEMENT			
a) Dog Registration			
	Objective	Strategies	Measures
i.	High level of dog registration achieved	Promote dog registrations annually	Annual reduction in dogs not registered.
ii.	Increased knowledge of legislative provisions around registration by community	Undertake door knocks to identify and ensure any unregistered dog is registered	Number of Door Knocks undertaken and number of dogs identified and registered as a result.
b) Mandatory Microchip Identification			
	Objective	Strategies	Measures
i.	Provide incentives to the community to assist in microchipping programs	Partner with Council's local service provider to offer discounted microchipping days	Annual reduction in the number of dogs found not to be microchipped.
ii.	Officers to undertake microchipping to reduce fines.	Authorised Officers trained in microchipping will implant microchips in dogs found wandering at large that aren't already microchipped, at the discretion of the Officer. In such cases, the Council may choose to recoup the costs of microchipping from the owner, in place of expiating the owner for the offence, to assist with compliance.	Number of dogs microchipped to ensure future identification.
c) Mandatory De-sexing			
	Objective	Strategies	Measures
i.	Provide incentives to the community to assist in desexing programs	Partner with Council's local service provider to offer discounted de-sexing days	Annual reduction in the number of dogs found not to be desexed.
ii.	Increase awareness of benefits of de-sexing	Encourage Council's local service provider to promote the benefit of dog desexing. Promote voluntary desexing for older dogs through new mandatory rebate for 'standard dog' (dog that is microchipped and desexed). Distribution of information on the benefits of desexing to Dog Club & Veterinary Clinics and display at Council Office.	Promotional material provided by Council. Increased number of 'Standard Dog' registrations. Number of Types of information provided.

d) Wandering At Large			
	Objective	Strategies	Measures
i.	Reduced number of dogs wandering at large	Respond to complaints regarding wandering dogs to ensure safety of the public	Number of reports followed up regarding wandering dogs
ii.	Identification of Dogs Wandering at Large	Continue to conduct random patrols of all public places and detain dogs found to be wandering at large	Number of dogs seized.
iii.	Return of registered or identified dogs found wandering at large to their owners	Use all avenues available to identify and return dogs wandering at large to owners	Number of dogs return to owners.
iv.	Advertise events where fireworks, defence force manoeuvres or weather could impact on numbers of dogs wandering at large	Proactively promote events and other activities as a reminder to pet owners to secure their pets, as necessary	Types of advertising undertaken.
e) Faeces Management			
	Objective	Strategies	Measures
i.	Pet owners remove all faeces from public places when exercising their pets	Provide and promote facilities (doggie do bins dispensers) to ensure collection of faeces in public spaces by pet owners	Types of facilities provided. Reduction in fines issued for faeces breaches.
f) Barking Dogs			
	Objective	Strategies	Measures
i.	Reduction in the number of complaints regarding barking dogs.	Provide information to owners of dogs where a complaint has been received regarding their pet barking and highlight various methods to control barking. Educational information provided through the Community Newsletter in relation to the reasons why dogs bark and how to address the issue. Require re-offenders relating to barking dogs to attend an 'approved training course' to address barking as part of a Control Order.	Number of complaints received and resolved. Identify number of reoffending complaints. Number of Articles published. Number of re-offenders required to attend 'approved training course'.
g) Attacks and harassments reporting			
	Objective	Strategies	Measures
i.	Decrease in dog attacks	Promote the consequences of dog attacks and prevention strategies	Number of dog attack reports Types of prevention strategies information provided.
ii.	Dog attacks and harassment as reported and acted upon	Promote and encourage the reporting of all dog attacks and harassment whether in a public place or on private property. All reported dog incidents logged on DCMB Dog Incident System	Number of attacks reported.

h) Exercise and Enrichment of Dogs			
	Objective	Strategies	Measures
i.	Provide effective management and a suitable environment for dogs within the community	Establish, at Council's discretion, a working party to further investigate dog park/s within the City. Education the community of the importance of exercise and enrichment and things they can do for their pets.	Working Party established and recommendation to Council in regard to dog park options. Specific Dog Park developed. <i>(Refer to DCMB 'Unleashed: A Guide to Successful Dog Parks' – www.dogandcatboard.com.au/publications)</i>
i) Impounded Dogs			
	Objective	Strategies	Measures
i.	Continue to promote the rehoming program of dogs suitable for rehoming. <i>(A dog suitable for rehoming would have no aggressive or behavioural traits and assessed on a case by case basis).</i>	Advertise any dogs for rehoming through Councils rehoming program if seized and not claimed.	Number of Dogs successfully rehomed.
j) Dog By-law			
	Objective	Strategies	Measures
i.	Dog By-law outlines a number of provisions for the control and management of dogs.	Review Council's Dog By-Law.	By-Law review completed.

8.3 CAT MANAGEMENT			
a) Mandatory Microchip Identification			
	Objective	Strategies	Measures
i.	Provide incentives to the community to assist in microchipping programs	Partner with Council's local service provider to offer discounted microchipping days. Authorised Officers trained in microchipping will implant microchips in cats found wandering at large, where owners are able to be identified, that aren't already microchipped, at the discretion of the Officer. In such cases, the Council may choose to recoup the costs of microchipping from the owner, in place of expiating the owner for the offence, to assist with compliance.	Reduction in the number of cats found not to be microchipped.
b) Mandatory De-sexing			
	Objective	Strategies	Measures
i.	Provide incentives to the community to assist in desexing programs	Partner with Council's local service provider to offer discounted de-sexing days	Reduction in the number of cats found not to be desexed.
ii.	Increase awareness of benefits of de-sexing	Encourage Council's local service provider to promote the benefit of cat desexing.	Promotional material provided by Council.
c) Owner responsibility			
	Objective	Strategies	Measures
i.	Appropriate surrender of kittens	Work with Council's local service provider to promote desexing of older breeding cats to reduce number of unwanted litters.	Reduced number of kitten litters surrendered annually.
ii.	Increased awareness of owner responsibility and types of enclosures available to reduce wandering cats	Pamphlets provided to owners of seized cats to enable them to consider an appropriate enclosure to secure their pet onsite.	Number of pamphlets issued.

d) Cat Trap Hire			
	Objective	Strategies	Measures
i.	Proactively manage feral and wandering cat issues within the City	Cat Traps are available for hire as required	Number of cat traps hired annually. Number of cats trapped.
ii.		Cat Traps made available, at authorised officers discretion where feral cat infestation is high.	Number of cat traps provided free of charge
iii		Undertake an education program on semi-owned cats to encourage people to either fully adopt cats they feed or to hand them in to Council.	Number of cats fully adopted. Number of cats handed into Council and euthanised.
e) Receiving seized cats and impounding Cats			
	Objective	Strategies	Measures
i	Appropriate management of cats trapped	Enter in contract with a local service provider who will endeavour to identify the cat and either return, rehome or euthanize the animal as determined on a case by case basis	Number of cats trapped. Number of cats returned, rehomed or euthanized annually
f) Cat By-Law			
	Objective	Strategies	Measures
i.	Cat By-law outlines a number of provisions for the control and management of cats.	Review Council’s Cat By-Law.	By-Law review completed.

9. Related Documents

- 9.1 By-Law #5 – Dogs
- 9.2 By-Law #7 – Cats
- 9.3 Dog Management Policy
- 9.4 Cat Management Policy
- 9.5 Open Space & Playspace Strategy
- 9.6 Community Land Management Plans
- 9.7 Dogs On-leash, Off-leash and Prohibited Schedule
- 9.8 Type of Brochures provided:
 - 9.8.1 List of Dogs On-Leash, Off-Leash, Prohibited and Special Restrictions Parks
 - 9.8.2 Education Material which is available from the Good Dog SA website
<http://www.gooddogsa.com/fact-sheets>
 - 9.8.3 Material which is available from the Good Cat SA website
<http://www.goodcatsa.com/fact-sheets>