

Australian Citizenship

For enquiries regarding citizenship please contact:

Department of Immigration and Border Protection

Telephone **131 880** or visit: www.citizenship.gov.au

Phone this number to:

- request application forms for Australian citizenship
- obtain information about:
 - application fees and processes
 - citizenship ceremonies
 - Australian citizenship affirmation ceremonies
 - dual citizenship

Hours of operation - 8.30am to 4.30pm Monday to Friday

Note: For Australian passport enquiries please call the Australian Passport Office
Telephone: 131 232

General enquiries

Telephone: 131 881

Phone this general enquiries number to:

- obtain general information on all temporary and permanent visa categories (including visitors, students, family migration, temporary business visas and refugee and humanitarian applications)
- make appointments for lodging visa applications
- change your contact details
- contact departmental officers
- ask questions about using VEVO and have your password recorded or reset

Hours of operation - 8.30am to 4.30pm Monday to Friday (recorded information available outside these hours)

TIS National – the Translating and Interpreting Service

Telephone: 131 450

Phone this number to access interpreting services.

Hours of operation - 24 hours a day, 7 days a week

Application process for Australian citizenship

There are 10 steps in the application process.

The time it takes to apply for and be granted Australian citizenship varies.

Are you eligible?

Step 1. Determine that you are eligible to apply

Step 2. Ensure you meet the residence requirement

Your application and appointment

Step 3. Prepare for your citizenship test or interview

Step 4. Gather your original documents

Step 5. Complete your application form

Step 6. Lodge your application form

Step 7. Attend your citizenship appointment

Step 8. Take the citizenship test or have a citizenship interview

Decision

Step 9. Receive notification of the department's decision

Your ceremony

Step 10. Attend a citizenship ceremony to be held at your local Council

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