

# KERBSIDE COLLECTION BIN/S APPLICATION FORM

## FREQUENTLY ASKED QUESTIONS

### MY PROPERTY HAS NEVER HAD BINS – New Residence

If you have moved into a new property that does not have rubbish/recycling and green bins, you will need to submit an order for new bins as per the attached Kerbside Collection Bins Application form.

### HOW MUCH WILL THE BINS COST?

If Council have not previously supplied bins to the address, the costs associated with a new service are as follows – to be completed by the Owner of the Property or a Managing Agent:

|  |   |  |   |
|--|---|--|---|
| Complete Set (Red, Yellow & Green)<br>\$226 annual Service charge applies<br>directly to your Rates Notice | Additional Red Bin<br>\$113.00 annual<br>Service charge applies | Additional Yellow Bin<br>\$113.00 annual<br>Service charge applies | Additional Green Bin<br>\$113.00 annual<br>Service charge applies |
|--|---|--|---|

### MY BIN IS DAMAGED

If your bin has been damaged, you will need to complete the attached Kerbside Collection Bins Application form noting what repairs are required and to which bin. Repairs will be undertaken as soon as the contractor is available to do so (1 to 2 working days). The Contractor will inspect your bin and if it cannot be repaired, it will be replaced free of charge.

### MY BIN HAS BEEN STOLEN

If your bin has been stolen, a bin can be ordered and replaced at the below cost/s and by completing the Stolen Bin section on the attached form -

|                       |                             |                                |                               |
|-----------------------|-----------------------------|--------------------------------|-------------------------------|
| Replacement Bin Costs | Replacement Red Bin<br>\$52 | Replacement Yellow Bin<br>\$52 | Replacement Green Bin<br>\$52 |
|-----------------------|-----------------------------|--------------------------------|-------------------------------|

### WHEN WILL MY BIN BE REPLACED?

Bin deliveries occur each Friday/Monday following the placement of your order. Should your bin require replacement due to one being stolen, bins can only be delivered once payment has been received and receipted by Council.

# KERBSIDE COLLECTION BIN/S APPLICATION FORM

## NEW SERVICE/ADDITIONAL SERVICE/STOLEN-LOST BINS

All sections must be completed in full & form submitted to the Port Augusta City Council or emailed to [admin@portaugusta.sa.gov.au](mailto:admin@portaugusta.sa.gov.au) before bins can be ordered

(ORDERS WILL ONLY BE ACCEPTED FROM PROPERTY OWNER or MANAGING AGENT)

Name:

(Please print name)

Residential address for new service/additional bins or stolen/lost bins:

Postal address:

Contact Number:

Email:

### PLEASE TICK

☐ **New Service** (new residence)

*\*Not applicable to Miranda/Blanche Harbour*

☐ Red Bin

☐ Yellow Bin

☐ Green Bin

☐ **Stolen bins**

(Charges Apply) **T192**

☐ Red Bin

\$52

☐ Yellow Bin

\$52

☐ Green Bin

\$52

☐ **My bin is damaged**

Repair Required:

☐ Red Bin

☐ Yellow Bin

☐ Green Bin

**Additional Service Request** (tick additional service required i.e. a set is 3, or either Red, Yellow or Green only)

☐ Complete Set (Red, Yellow & Green)

\$226 annual Service charge applies

☐ Red Bin Only

\$113.00 annual  
Service charge applies

☐ Yellow Bin Only

\$113.00 annual  
Service charge applies

☐ Green Bin Only

\$113.00 annual  
Service charge applies

I certify that I am the Registered Landowner or Managing Agent and accept the Service Charges that will be incurred upon delivery of the additional bins and/or stolen bins

Signature:

(signature)

(date)

\*A replacement bin will be invoiced as a once-off charge

\*Additional kerbside collection service charges are raised on the corresponding rate assessment on a pro-rata basis from date of delivery

### OFFICE USE ONLY

|                                     |          |                        |
|-------------------------------------|----------|------------------------|
| Payment Received:                   | Date:    | Receipt No:            |
| Date Bins Ordered:                  |          |                        |
| Date Bins Received:                 |          |                        |
| Date Entered into the Bin Register: |          |                        |
| Serial Numbers:                     | Red Bin: | Yellow Bin: Green Bin: |