

OFFICIAL



# Port Augusta Community Outreach

## Information Sheet

**The Port Augusta Community Outreach is a response to improve safety and wellbeing for everyone in the community.**

The outreach response has been codesigned with Aboriginal leaders and local community organisations. The coordinated effort will have a strong presence on the streets, parks and foreshore, along with other key areas of Port Augusta.

Teams wearing a visible logo and supported by interpreters and cultural leaders, visit the areas where people gather in efforts to reduce anti-social behaviour, stress and conflict.

### About the response

The teams walk around, sitting and talking with people who are vulnerable due to alcohol or other conditions and help them to access the support they need. After hours, roving patrols will respond to calls, locate people who need help and take them to a safe place.

### Who we support

The Port Augusta Community Outreach supports locals and remote visitors in Port Augusta who are at risk of harm to themselves or others and are contributing to anti-social behaviour.

This approach is designed to ensure people from remote communities have access to culturally safe services and are assisted to Return to Country where appropriate.

The effort will also help young residents of Port Augusta, including a focus on increasing recreational activities.



Port Augusta  
**Community Outreach**



Government of  
South Australia

## Outreach

The Port Augusta Community Outreach provides the following coordinated support:

- **Community outreach:** providing a regular daily presence in known areas of concern (e.g., the foreshore, Gladstone Square etc).
- **Tenancy outreach:** partnering with SA Housing Authority to visit houses that have reported complaints, working with the head tenant on reducing overcrowding and disruptive behaviour.
- **Return to Country program:** supporting people to return to their home community if appropriate.  
**Health outreach:** working with health services to support preventative healthcare interventions and reduce the number of emergency admissions and 'leaving against advice' discharges.
- **Youth response:** supporting children and young people who interact with the justice system and are at risk of harm to themselves and others.

A range of organisations including non-government, local businesses, local, state and commonwealth government departments are involved in the implementation of the service. The response will evolve and different organisations will be involved over time as the needs of the community change.

## When the service will operate

The service operates from November 2022 and has ongoing funding for four years.

## How the service is funded

Funds to coordinate the program are provided by the State Government and amount to \$1.2 million in funding over four years.

## Contacting the service

Phone the service 24/7 on **0477 748 819**.

